2017 U.S. TRUST INSIGHTS ON WEALTH AND WORTH®

Detailed Findings

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U.S. Trust Insights on Wealth and Worth® is one of the most in-depth studies of its kind to explore the attitudes, behavior, goals and needs of high-net-worth and ultra-high-net-worth individuals and families in the United States.

U.S. Trust has been periodically surveying wealthy households since 1993. The 2017 U.S. Trust Insights on Wealth and Worth is the seventh annual survey in a continuation of Wealth and Worth studies first conducted in 2011.

Each year, the findings build on previous learnings, adding additional detail or insight on trends to previously explored topics, as well as identifying new topics of emerging interest in these areas:

- Markets, economy and investing
- Wealth structuring and strategy
- Family dynamics and multigenerational wealth
- Giving back and generating impact
- Planning and advice

ABOUT THE 2017 STUDY

- U.S. Trust commissioned an independent, nationwide survey of 808 high-net-worth and ultra-high-net-worth households across the country.

- This year’s study includes a focus on the experiences, perspectives and behavior of four distinct generations:
  - Generation X: Ages 37-52 (Born 1965-1980)
  - Baby Boomers: Ages 53-72 (Born 1946-1964)
  - Silent Generation: Ages 73+ (Born before 1946)

- The findings reveal a Generational Collide – emerging issues as the effects of increasing longevity, policy, social and economic forces are felt where multiple generations intersect in four areas of their financial lives: Money, Family, Work, Community.

- Analysis of the quantitative data is augmented by qualitative insights. In-depth conversations were conducted with 40 survey participants who agreed to anonymously share their personal perspectives and experience.
MARKETS AND INVESTING STRATEGY

Key Findings
• High-net-worth investors are equally focused on growing and protecting their assets

• Overall, they place slightly greater importance on reducing their risk of losses, even if it means lower returns, than on achieving higher returns with higher-risk assets

• Over the past five years, the gap between investment goals and risk tolerance has narrowed, with investors who place greater importance on asset protection also placing greater importance on risk-managed returns

• Slightly more investors are focused on capital appreciation than income generation, though this is driven by age

Q2. When it comes to managing your wealth and investment portfolio, which of the following is closest to your investment priority?
• Younger generations – Millennials and Gen Xers – are focused on growing their wealth while older generations are more focused on preservation of assets
• Millennials, in particular, are willing to take on greater risk to achieve higher returns
• Seven in 10 Millennials also are focused on generating income versus long-term capital appreciation. This could be a reflection of their age and near-term financial goals, including funding a business start-up, buying a house or paying down debt

Q2. When it comes to managing your wealth and investment portfolio, which of the following is closest to your investment priority?
MANAGING THE IMPACT OF TAXES ON REAL RETURNS

- High-net-worth investors are keenly aware of the negative effect taxes can have on the real return of their investments.
- Slightly more than one-half (55%) say it’s more important to minimize the impact of taxes when making investment decisions than it is to pursue the highest possible returns regardless of the tax consequences.
- As has been the case for the past three years, high-net-worth investors with lower household incomes (less than $300K) are more likely than those with higher incomes to be conscious of the impact of taxes on investments.

Q2. When it comes to managing your wealth and investment portfolio, which of the following is closest to your investment priority?

PERCENT WHO CONSIDER / DON’T CONSIDER TAX IMPACT OF INVESTMENT DECISIONS

<table>
<thead>
<tr>
<th>Year</th>
<th>Higher returns</th>
<th>Minimize taxes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>45%</td>
<td>55%</td>
</tr>
<tr>
<td>2016</td>
<td>45%</td>
<td>55%</td>
</tr>
<tr>
<td>2015</td>
<td>35%</td>
<td>65%</td>
</tr>
<tr>
<td>2014</td>
<td>51%</td>
<td>49%</td>
</tr>
<tr>
<td>2013</td>
<td>43%</td>
<td>57%</td>
</tr>
</tbody>
</table>

TAX CONSIDERATIONS

BY AGE AND INCOME LEVEL

- Millenials: 31% Pursue higher returns, 69% Minimize taxes
- Gen X: 47% Pursue higher returns, 53% Minimize taxes
- Boomers: 61% Pursue higher returns, 39% Minimize taxes
- Silent: 56% Pursue higher returns, 44% Minimize taxes

- <$200K: 39% Pursue higher returns, 48% Minimize taxes
- $200K-$299K: 52% Pursue higher returns, 48% Minimize taxes
- $300K-$449K: 56% Pursue higher returns, 44% Minimize taxes
- $450K+: 49% Pursue higher returns, 51% Minimize taxes

U.S. TRUST
• Overall, high-net-worth investors have, and continue, to rely on traditional asset classes in their investment portfolios

• About half their portfolios are in stocks, with 21% in bonds and 20% in cash

• A closer look at allocations by age reveals that two key trends:
  (1) Younger investors are pursuing growth with nontraditional assets, including alternatives such as tangible assets
  (2) While older investors are reliant on traditional stocks and bonds, they may be taking on too much risk in light of their risk tolerance. This possibly is to make up for missing out on market rallies by having overly conservative, cash-heavy weightings in their portfolios

Q4. Approximately what percentage of your investment portfolio is allocated to...
LARGE CASH POSITIONS CONTINUE TO BE HELD IN HNW PORTFOLIOS

- Half of high-net-worth investors have more than 10% of their investment portfolios in cash positions
- The total amount of cash held has nudged down from 57% in 2016, 62% in 2015 and 60% in 2014
- Overall, two in five (17%) have more than 25% in cash
- Nearly half (48%) of Millennials have more than 25% of their investment portfolios in cash positions

**PERCENT OF PORTFOLIO HELD IN CASH**
ALL RESPONDENTS, BY YEAR (2014-2017)

<table>
<thead>
<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt;50%</td>
<td>5%</td>
<td>8%</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>25%-50%</td>
<td>14%</td>
<td>14%</td>
<td>16%</td>
<td>12%</td>
</tr>
<tr>
<td>10%-24%</td>
<td>41%</td>
<td>40%</td>
<td>36%</td>
<td>33%</td>
</tr>
<tr>
<td>&lt;10%</td>
<td>40%</td>
<td>38%</td>
<td>43%</td>
<td>50%</td>
</tr>
</tbody>
</table>

**CASH HOLDINGS**
BY AGE

<table>
<thead>
<tr>
<th>Age</th>
<th>Millennials</th>
<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
<th>BY WEALTH LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt;50%</td>
<td>13%</td>
<td>9%</td>
<td>3%</td>
<td>3%</td>
<td>3%</td>
</tr>
<tr>
<td>25%-50%</td>
<td>35%</td>
<td>20%</td>
<td>33%</td>
<td>26%</td>
<td>34%</td>
</tr>
<tr>
<td>10%-24%</td>
<td>39%</td>
<td>39%</td>
<td>57%</td>
<td>64%</td>
<td>54%</td>
</tr>
<tr>
<td>&lt;10%</td>
<td>13%</td>
<td>32%</td>
<td>57%</td>
<td>32%</td>
<td>56%</td>
</tr>
</tbody>
</table>

Q3. Approximately what percentage of your portfolio is currently held in cash, a money market account, savings account or other type of cash accounts?

48% of Millennials have >25% in cash

**BY WEALTH LEVEL**

<table>
<thead>
<tr>
<th>Wealth Level</th>
<th>Millennials</th>
<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
</tr>
</thead>
<tbody>
<tr>
<td>$3-4.9 M</td>
<td>9%</td>
<td>10%</td>
<td>17%</td>
<td>42%</td>
</tr>
<tr>
<td>$5-9.9 M</td>
<td>34%</td>
<td>29%</td>
<td>56%</td>
<td>32%</td>
</tr>
<tr>
<td>$10+ M</td>
<td>54%</td>
<td>56%</td>
<td>56%</td>
<td>32%</td>
</tr>
</tbody>
</table>
CASH ON HAND IS FOR OPPORTUNISTIC REASONS

• While substantial amounts of cash might appear to a sign of conservatism and uncertainty in the markets, high-net-worth investors keep cash on hand for opportunistic reasons.

• The top reason for keeping substantial cash positions is to be able to act quickly to changes in the market and opportunistic acquisitions.

• Nearly four in 10, however, do keep cash on the sidelines out of an abundance of caution to protect against market losses.

• Very few keep cash because they either don't know how to invest it or don't trust the stock market.

• Millennials are twice as likely as other investors to lack the time needed to invest cash holdings.

Q3a. What is your reason for keeping the level of cash you have in your portfolio?
USE OF MORE SOPHISTICATED INVESTING STRATEGIES

- Nearly half of high-net-worth investors own or are interested in private equity investments.
- About one-third also own or are interested in venture capital and hedge funds.
- Four in 10 currently own, and another 27% are interested in, tangible assets, particularly residential investment real estate and commercial property.
- The youngest and wealthiest investors are more likely to invest in more sophisticated, nontraditional assets such as private equity funds, venture capital and structured products.

Q6. For each of the following assets, investments or strategies, please indicate if you currently own, don’t own but are interested in, or have no interest.
About seven in 10 own or are interested in tangible assets.

- Over the past four years, ownership and interest in tangible assets has remained fairly steady, with the greatest ownership by business owners and Gen Xers and the greatest interest coming from Millennials.
  - Slightly more than half of business owners own tangible assets, much of which is commercial property.


- **All Respondents**
  - 2017: 41% Own, 27% Interested (68%)
  - 2016: 48% Own, 23% Interested (71%)
  - 2015: 44% Own, 26% Interested (70%)
  - 2014: 41% Own, 27% Interested (68%)

### Gender

- **Interest**
  - Men: 30% Own, 22% Interested
  - Women: 40% Own, 43% Interested

### Age

- **Millennials**
  - 53% Own, 26% Interested
- **Gen X**
  - 37% Own, 46% Interested
- **Baby Boomers**
  - 23% Own, 44% Interested
- **Silent**
  - 26% Own, 32% Interested

### Business Owners

- **Interest**
  - 2014: 27% Own, 34% Interested
  - 2017: 48% Own, 54% Interested

### Nearly Half of Business Owners Own Commercial Real Estate

- **Non Business owners**
  - 38% Own
- **Business owners**
  - 47% Own

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Q6. For each of the following assets, investments or strategies, please indicate if you currently own, don't own but are interested in, or have no interest.

Q7a. Which of the following tangible assets do you own or are most interested in owning?
MULTIPLE REASONS FOR OWNING TANGIBLE ASSETS

• Ownership and interest in tangible investment assets are for a variety of reasons
• Nearly half use them for diversification of their investment holdings
• Nearly half (45%), including 56% of Millennials, who own tangible assets are using them to generate income
• Millennials also are notably more likely to have inherited tangible property and to want to create or pass on a family legacy to the next generation

Q7b Why are you currently invested in, or interested in investing in, tangible assets?

<table>
<thead>
<tr>
<th>Reason for Investing</th>
<th>ALL RESPONDENTS</th>
<th>Millennials</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diversification</td>
<td>53%</td>
<td>45%</td>
</tr>
<tr>
<td>Income generation</td>
<td>45%</td>
<td>56%</td>
</tr>
<tr>
<td>Capital appreciation</td>
<td>43%</td>
<td></td>
</tr>
<tr>
<td>Tax advantages</td>
<td>32%</td>
<td></td>
</tr>
<tr>
<td>To create or pass on a family legacy</td>
<td>23%</td>
<td>36%</td>
</tr>
<tr>
<td>Less / or not correlated to broad market</td>
<td>23%</td>
<td></td>
</tr>
<tr>
<td>Inherited it</td>
<td>10%</td>
<td></td>
</tr>
</tbody>
</table>

10%
HNW INVESTORS EXPECT GREATEST RETURNS FROM INNOVATION, INFRASTRUCTURE AND HEALTH SECTORS

• Thinking about long-term political, environmental and demographic trends and investment opportunity, high-net-worth investors think technology, infrastructure and healthcare investments offer the best potential for investment returns
• Baby Boomers and older investors are particularly optimistic about new innovation in healthcare services and medical technology
• Business owners consider infrastructure to be the best area for investment growth

<table>
<thead>
<tr>
<th>HNW INVESTORS RANK SECTORS WITH BEST LONG-TERM RETURN POTENTIAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALL HNW INVESTORS</td>
</tr>
<tr>
<td>1. Technology</td>
</tr>
<tr>
<td>2. Infrastructure</td>
</tr>
<tr>
<td>3. Healthcare Services</td>
</tr>
<tr>
<td>4. Medical Technology</td>
</tr>
<tr>
<td>5. Energy</td>
</tr>
<tr>
<td>6. Defense</td>
</tr>
<tr>
<td>7. Renewable Energy</td>
</tr>
<tr>
<td>8. Telecom</td>
</tr>
<tr>
<td>9. Data Security</td>
</tr>
<tr>
<td>10. Consumer</td>
</tr>
</tbody>
</table>

Q5. Thinking about long-term political, environmental and demographic trends, which of the following do you think offer the best potential investment returns?
GENERATIONAL COLLIDE

Key Findings
Family matters in the creation and use of wealth. **Making wealth last over multiple generations is an important goal for families**, but some aren’t entirely confident in each generation’s capacity to use family money responsibly.

**Generational issues are emerging as the effects of increasing longevity and demographic shifts** mean increased engagement among three, and in some cases four, generations within families and the workforce. **Generational diversity is seen as valuable, but also is a source of tension** when generational personas collide and preconceived notions are limiting.

Each generation has its own ideas and approach that reflect a mix of upbringing, social norms, circumstance and outlook. Younger generations, especially Millennials, are redefining conventional notions of wealth, work, family roles, giving and investing. **Understanding and valuing distinct generational views**, and new or different approaches, can lead to growth, innovation and opportunity.

Unifying around commonalities – core values, goals, traditions, legacy – and empowering each generation to interpret, innovate and contribute in its own way – is a way for families to be enriched, rather than divided by generational differences. **Philanthropy, impact investing and shared passions serve to connect generations** and strengthen family unity.

**Many of the wealthy are not having meaningful discussions** or getting professional advice for their own financial goals or for structuring and managing multigenerational wealth and related family dynamics. Those who are advised are more likely to have proactive plans and more relevant or sophisticated strategies in place than those who are non-advised.
GENERATIONAL PERSONAS

Older generations label Millennials as entitled. They are viewed as fickle job hoppers who are connected 24/7, but also highly educated, and more socially and environmentally minded than prior generations.

Independent, self-reliant and well educated, those in Generation X are identified as valuing work-life balance, being techno-literate and more adaptable than preceding generations.

Boomers carry passed down values from their parents—they are hard working, socially and financially conservative and loyal to one career— but have higher income professions, are willing to take risks, and question authority more than the Silent Generation.

Universally admired by other generations for enduring a post-Depression America and WWII, those in the Silent Generation are obedient, have a strong work ethic, are savers, and view work as a means to an end.
FAMILY MATTERS: MAKING WEALTH LAST

Key Findings
HIGH HOPES AND EXPECTATIONS FOR THE NEXT GENERATION

- Every generation hopes to be as successful, if not more so, than the generation before it.
- Almost all (92%) believe they will be more financially successful than their parents are (or were).
- Fewer believe that their children will achieve the same level of success. Overall, six in 10 expect their children to be more successful.
- Millennials are most likely to believe they will surpass their parents, and, in turn, that their children will surpass them in financial success. This is consistent with the characteristic Millennial optimism tracked by Wealth and Worth. It also could reflect the age of their children and the hopes of young parents.
- One-half of Baby Boomers and nearly six in 10 of the Silent Generation agree at least somewhat that their children will be more successful.

Q41 To what extent do you agree with the following?

PERCENT WHO AGREE:
AMONG ALL

“I am or will be more financially successful than my parents”

<table>
<thead>
<tr>
<th>Total</th>
<th>Millennials</th>
<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>74%</td>
<td>72%</td>
<td>69%</td>
<td>74%</td>
</tr>
<tr>
<td>Somewhat agree</td>
<td>19%</td>
<td>23%</td>
<td>24%</td>
<td>18%</td>
</tr>
</tbody>
</table>

“My children are or will be more financially successful than I am”

AMONG PARENTS

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>Millennials</th>
<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>22%</td>
<td>61%</td>
<td>37%</td>
<td>50%</td>
<td>11%</td>
</tr>
<tr>
<td>Somewhat agree</td>
<td>39%</td>
<td>35%</td>
<td>38%</td>
<td>39%</td>
<td>40%</td>
</tr>
</tbody>
</table>
Leaving a financial legacy to the next generation is an important financial goal for two-thirds (64%) of the wealthy overall

- Three-quarters of the Silent Generation say this is important
- Consistent with previous Wealth and Worth studies, Baby Boomers are least likely of all generations to think it’s important to leave a financial inheritance to their children
- Only 57% of Baby Boomers consider it an important goal
- Eight in 10 (82%) Millennials do want to leave an inheritance to their children, perhaps reflecting awareness of the benefit of family money to their own lives
- On average, the wealthy plan to pass about 80% of their remaining wealth to family members, with about 16% going to philanthropy (including among Baby Boomers)

Q51 Do you consider it important to leave a financial inheritance to your children or heirs?
Q52. Approximately what percentage of your assets do you expect to leave to the following?
• Though the majority of wealth in high-net-worth households is accumulated through earned income and investing, about 10% overall comes from the wealth handed down from one generation to the next.

• At least half of the Gen X, Baby Boom and Silent generations attribute some portion of their wealth to family money that they have inherited or received as a gift.

• Far more Millennials – 78% – attribute a portion of their wealth to receipt of an inheritance.

• Family money also accounts for a greater share of Millennials’ overall wealth – 15% – compared to 9% to 10% among older generations.

Q1. Approximately what percentage of the financial wealth you’ve accumulated came from each of the following sources?

PERCENT OF TOTAL WEALTH ATTRIBUTED TO:

- Earned Income: Millennials 48%, Gen X 54%, Boomers 48%, Silent 44%
- Inheritance: Millennials 15%, Gen X 12%, Boomers 9%, Silent 10%
- Investments: Millennials 19%, Gen X 27%, Boomers 38%, Silent 41%
- Sale of Business: Millennials 10%, Gen X 4%, Boomers 3%, Silent 3%
- Other: Millennials 8%, Gen X 4%, Boomers 3%, Silent 2%

3/4 MILLENNIALS have inherited FAMILY WEALTH
SOME QUESTIONS THE CAPACITY OF FAMILY TO HANDLE FAMILY MONEY

- Eight in 10 of the wealthy are very confident in their own ability to handle family money responsibly
  - Millennials are somewhat less self-confident than older generations
- Only four in 10 (42%) overall – including about half of the Silent generation (49%) – are very confident that their children will use the money they receive responsibly
- Even fewer – 19% – are very confident in their grandchildren and adult siblings (29%)
- Yet skepticism goes both ways. Many adult children question their parents.
  - Fifty-six percent of Millennials, 65% of Gen Xers and seven in 10 Baby Boomers aren’t very confident that one or both parents has the capacity to handle family money responsibly

**Percent Who Are Very Confident in Family Members’ Capacity to Responsibly Handle Family Money**

<table>
<thead>
<tr>
<th>Family Member</th>
<th>Millennials</th>
<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spouse</td>
<td>63%</td>
<td>58%</td>
<td>71%</td>
<td>86%</td>
</tr>
<tr>
<td>Self</td>
<td>82%</td>
<td>69%</td>
<td>71%</td>
<td>76%</td>
</tr>
<tr>
<td>Children</td>
<td>42%</td>
<td>51%</td>
<td>69%</td>
<td>82%</td>
</tr>
</tbody>
</table>

**Confidence in Own Ability to Handle Family Money**

- Millennials: 68%
- Gen X: 73%
- Boomers: 86%
- Silent: 88%

Q56 How confident are you in the capacity of each of the following to make responsible decisions about the use of family money they stand to receive?
EMERGING GENERATIONAL ISSUES

Key Findings
Four in 10 Millennials are currently living with other adult family members and in multigenerational households
- One-quarter live with their parents and another 10% live with one or more grandparents
- Nearly one in five Gen X adults also lives with parents or grandparents

The reasons are varied, including lack of sufficient income to either live independently or in a style to which they are accustomed

For nearly one-quarter, multigenerational living arrangements are a part of longevity planning

As people live longer, multiple generations are supporting each other by living near or with younger or older family members

Q42 Which, if any, of the following family members do you currently live with in the same house or property

Q43 Which of the following are reasons why you and your adult children live together?
• About half of high-net-worth investors overall don’t feel well prepared for the financial implications of increasing longevity.

• More than six in ten aren’t well prepared for the financial implications of providing financial support needed by aging parents (63%), giving the time and attention needed by aging parents (64%) or the long-term care expenses aging parents might incur (67%) and how that affects their parents’ financial security or their own.

<table>
<thead>
<tr>
<th>PERCENT WHO ARE NOT VERY PREPARED FOR THE FINANCIAL IMPLICATIONS OF FAMILY CRISSES OR NEEDS</th>
<th>ALL HNW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected debilitating or degenerative health issue in the family</td>
<td>70%</td>
</tr>
<tr>
<td>Long-term care expenses for aging parents</td>
<td>67%</td>
</tr>
<tr>
<td>Time and resources to provide care and attention for aging parents</td>
<td>64%</td>
</tr>
<tr>
<td>Financial support needed by aging parents</td>
<td>63%</td>
</tr>
<tr>
<td>Long-term care expenses for self and spouse</td>
<td>54%</td>
</tr>
<tr>
<td>Untimely death of a primary family income earner</td>
<td>47%</td>
</tr>
<tr>
<td>Divorce or end of a long-term relationship</td>
<td>77%</td>
</tr>
</tbody>
</table>

Q57 How prepared do you feel you are, or were, for the financial implications of each of the following on you or your family?
MULTIGENERATIONAL WORKFORCES ARE THE NEW REALITY

• With increasing longevity and more people choosing – or needing – to work longer in life – there are now three, four and five different generations working side by side in the workforce

• Nearly half (47%) say they work on a daily basis with three or more generations

• One in 10 works with four or more generations, including the incoming Generation Z (adults under the age of 21 now entering the workforce)

• Despite workplace diversity, people tend to work with others their own general age, more than other age groups

Q35 Do you have colleagues or co-workers you work with on a daily basis who are the following ages?
• Though almost all agree that a diversity of generational perspectives can lead to better results, the reality is that most people prefer to work with people the same age.

• Millennials, especially, say they prefer to work with other Millennials.

• At least half of Millennials and one-third of Gen X – in the prime of their lives – feel they can’t advance in their career because of older colleagues who are working longer.

• Nearly half overall feel they are competing for the same jobs with people who are a generation older or younger than they are.

Q36. To what extent do you agree or disagree with each of the following?

**PERCENT WHO AGREE:**
AMONG THOSE CURRENTLY WORKING

“A DIVERSITY OF GENERATIONAL PERSPECTIVES CAN LEAD TO BETTER RESULTS”

- All active workforce: 89% agree
- Business Owners: 91% agree

“I CAN’T ADVANCE IN MY CAREER BECAUSE OLDER PEOPLE STAY IN JOBS LONGER THAN THEY SHOULD”

- All: 24%
- Millennials: 52%
- Gen X: 32%
- Boomers: 10%

“I PREFER TO WORK WITH PEOPLE WHO ARE APPROXIMATELY THE SAME AGE AS ME”

- All: 45%
- Millennials: 69%
- Gen X: 53%
- Boomers: 35%

“I AM COMPETING FOR THE SAME JOBS WITH PEOPLE WHO ARE A GENERATION YOUNGER OR OLDER THAN I AM”

- All: 47%
- Millennials: 71%
- Gen X: 47%
- Boomers: 42%
GENERATIONAL DIFFERENCES:

AGE AND GENERATIONAL PERCEPTIONS
FAMILY STRUCTURE AND ROLES

Key Findings
Differently perceiving old age, youth, and prime of life:

- High-net-worth investors generally perceive young adulthood ending in the early thirties, old age beginning at 70.
- They view the prime of life being in the mid-forties – in terms of peak earnings years, health, and productivity.
- When asked when old age begins, Millennials said age 59; they also view the prime of life as being at the younger age of 36.
- Gen Xers also view the prime of life and old age beginning earlier in life than their older counterparts.

**When does old age begin?**

- **Millennials:** Age 59
- **Gen X:** Age 65
- **Boomers:** Age 73
- **Silent:** Age 73

**When does youth end?**

- **Millennials:** Age 40
- **Gen X:** Age 31
- **Boomers:** Age 31
- **Silent:** Age 35

**At what age do you consider the prime of life?**

- **Millennials:** Age 36
- **Gen X:** Age 47
- **Boomers:** Age 50
- **Silent:** Age 52
Generally, most people appreciate the fact that with age comes wisdom. They generally associate advanced age with experience.

The word least associated with young adults is “experience,” despite younger generations’ exposure to a much larger universe through the Internet and technology than older generations experienced at the same age.

For the most part, the younger generation is perceived as technology savvy but also self-absorbed, spontaneous and impatient.

Few – 18% – associate age with productivity – a possibly limiting perception that underestimates the potential of older family members and co-workers.

Q29 Which of the following words do you associate with old age? Q30 And which of the following words do you associate with young adults?
GROWING UP WEALTHY: MILLENNIALS’ EXPERIENCE DIFFERS FROM OLDER GENERATIONS

- Approximately two-thirds of all those surveyed grew up middle-class or lower, including 16% who grew up poor, particularly among older generations.

- Approximately seven in 10 Baby Boomers (68%) and the Silent Generation (75%) came from middle-class or lower backgrounds.

- In contrast, Millennials are more likely to have grown up in families with higher levels of wealth.

- Nearly seven in 10 (68%) Millennials come from upper middle class or wealthy households.

- Business owners also are more likely to have grown up in a family of wealth than non-business owners.

Q38 Which best describes the financial and socioeconomic status of your family as you were growing up?
MOST GREW UP IN TRADITIONAL PATRIARCHAL HOUSEHOLDS

- The majority of people today grew up in families where their father was the primary income earner, though this has gradually shifted with each subsequent generation.
- Nine in 10 Baby Boomers and older generations say their father was the primary income earner.
- By comparison, about one-quarter of Millennials and Gen Xers grew up in households where income was either jointly shared by their mother and father or primarily by their mothers.
- Most say their parents jointly came into the relationship with equal assets.
- Among older generations, this is more than likely a reflection of lack of assets, having come from little or nothing financially.

PARENT WHO WAS THE PRIMARY INCOME EARNER WHEN GROWING UP

<table>
<thead>
<tr>
<th></th>
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<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
</tr>
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<tbody>
<tr>
<td>Father</td>
<td>76%</td>
<td>74%</td>
<td>90%</td>
<td>92%</td>
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<tr>
<td>Mother</td>
<td>11%</td>
<td>9%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Equal</td>
<td>13%</td>
<td>17%</td>
<td>6%</td>
<td>6%</td>
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</table>

PARENT WHO ENTERED THE RELATIONSHIP WITH THE MOST FINANCIAL ASSETS

<table>
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<tr>
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<tr>
<td>Father</td>
<td>44%</td>
<td>39%</td>
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<td>34%</td>
</tr>
<tr>
<td>Equal</td>
<td>27%</td>
<td>46%</td>
<td>58%</td>
<td>51%</td>
</tr>
<tr>
<td>Mother</td>
<td>29%</td>
<td>15%</td>
<td>12%</td>
<td>15%</td>
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</tbody>
</table>

Q44 Based on what you know, which of your parent(s) when you were growing up was the...
When growing up, the father was primarily responsible for both household decision-making and investment decision-making. This was even more prevalent among the Silent Generation. As women of the Baby Boom generation entered the workforce in greater numbers, they began playing a larger role in investment decision-making and planning, either jointly or on their own.

Q44 Based on what you know, which of your parent(s) when you were growing up was the...
Women have contributed significantly to family wealth as a primary caregiver for both children and aging parents and grandparents.

In the vast majority of households, Mom was the primary caregiver when growing up, including nine of 10 households in which Baby Boomers grew up.

Millennials and Gen Xers experienced a greater sharing of family roles and responsibility between their parents.

Dads were the primary caregiver for 18% of Millennials and 12% of Gen Xers when they were young.

Q44 Based on what you know, which of your parent(s) when you were growing up was the...

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<tr>
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<td>94%</td>
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<tr>
<td>Mother</td>
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<td>77%</td>
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<td>0%</td>
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<table>
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<th>Gen X</th>
<th>Boomers</th>
<th>Silent</th>
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</thead>
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<tr>
<td>Father</td>
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<td>6%</td>
<td>29%</td>
<td>10%</td>
</tr>
<tr>
<td>Joint</td>
<td>30%</td>
<td>26%</td>
<td>31%</td>
<td>59%</td>
</tr>
<tr>
<td>Mother</td>
<td>46%</td>
<td>68%</td>
<td>69%</td>
<td>59%</td>
</tr>
</tbody>
</table>
CONTRIBUTION TO FAMILY WEALTH IS INCREASINGLY SHARED

- About one-third of couples today say both partners contributed equally to the household’s initial financial assets.
- One in four women now enters the relationship with greater financial assets and, in nearly one in five households, women are now the primary income earner.
- In six in 10 high-net-worth households overall, men continue to be the primary income earner.

Q45 Please indicate who in your household (married/living together) is...

PERSON WHO ENTERED THE RELATIONSHIP WITH THE MOST FINANCIAL ASSETS
AMONG THOSE MARRIED/IN A PARTNERSHIP

PERSON IN THE HOUSEHOLD WHO IS THE PRIMARY INCOME EARNER
AMONG THOSE MARRIED/IN A PARTNERSHIP

GREATER JOINT DECISION-MAKING ON IMPORTANT FINANCIAL DECISIONS

- Men and women share decision-making about household finances and investments in more than one-third of all high-net-worth households.
- There is generally joint decision-making on household financial decisions across all generations, though less among Millennials (perhaps because they keep their finances separate).
- Men continue to dominate investment decisions in older families. The percentage of older households in which joint decision-making is taking place has increased in recent years.
- In Millennial and Gen X households, men and women are more likely to take the lead on their own investment decisions.
- One in four women in Millennials households and two in five Gen X households are the dominant investment decision-maker.

| PERSON IN HOUSEHOLD WHO IS THE DOMINANT HOUSEHOLD FINANCIAL DECISION-MAKER AMONG THOSE MARRIED/IN A PARTNERSHIP |
|---|---|---|---|---|
| Male | 54% | 54% | 45% | 53% |
| Female | 28% | 20% | 14% | 12% |
| Equal | 18% | 26% | 41% | 35% |

| PERSON IN THE HOUSEHOLD WHO IS THE DOMINANT INVESTMENT DECISION-MAKER AMONG THOSE MARRIED/IN PARTNERSHIP |
|---|---|---|---|---|
| Male | 60% | 55% | 55% | 66% |
| Female | 25% | 20% | 12% | 15% |
| Equal | 15% | 25% | 33% | 19% |

Q45 Please indicate who in your household (married/living together) is...
Younger women today continue to be the primary caretaker for children and the needs of the family, even if they work full-time.

Women are the primary caregiver for children in nearly six in 10 high-net-worth households with children under the age of 25.

Similarly, women with adult children were primarily responsible for taking care of the children when they were young (in 78% of households).

Q45 Please indicate who in your household (married/living together) is…
CAREGIVING FOR AGING PARENTS TENDS TO BE JOINTLY SHARED

• In nearly half (48%) of high-net-worth households, women assume primary responsibility for the needs of aging parents and grandparent.

• However, across all generations, the responsibility of caring for parents is shared in at least one-third of households, including four in 10 Baby Boomer and Gen X households who are most likely to be dealing with aging parents.

PERSON IN THE HOUSEHOLD WHO IS PRIMARY CAREGIVER TO AGING PARENTS/ GRANDPARENTS
(AMONG THOSE MARRIED/IN PARTNERSHIP WHO SAY CIRCUMSTANCE APPLIES)

Q45 Please indicate who in your household (married/living together) is...
Most women who are the primary caregivers to children say they want/wanted this responsibility.

However, women and those of the Baby Boom generation are twice as likely as Millennials to say caring for children was simply expected of them.

Millennial couples also are twice as likely as Baby Boomer couples to have agreed to a division of family roles and responsibilities.

Q46 Which of the following is a reason you are / were the primary caretaker for your child/ren?

- I wanted to
- It was expected of me
- I am (or was) a better caregiver
- My spouse / partner has (or had) a higher paying or more important job
- We agreed to divide primary responsibility for work and childcare
- I lost my job

<table>
<thead>
<tr>
<th>REASONS FOR BEING PRIMARY CAREGIVER</th>
<th>PERCENT WHO AGREE AMONG THOSE WHO ARE PRIMARY CAREGIVER TO CHILDREN</th>
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</thead>
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<tr>
<td>I wanted to</td>
<td>60%</td>
</tr>
<tr>
<td>Male Caregivers</td>
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<tr>
<td>Female Caregivers</td>
<td>49%</td>
</tr>
<tr>
<td>Millennials</td>
<td>40%</td>
</tr>
<tr>
<td>Boomers</td>
<td>59%</td>
</tr>
<tr>
<td>It was expected of me</td>
<td>40%</td>
</tr>
<tr>
<td>Male Caregivers</td>
<td>26%</td>
</tr>
<tr>
<td>Female Caregivers</td>
<td>44%</td>
</tr>
<tr>
<td>Millennials</td>
<td>40%</td>
</tr>
<tr>
<td>Boomers</td>
<td>59%</td>
</tr>
<tr>
<td>I am (or was) a better caregiver</td>
<td>37%</td>
</tr>
<tr>
<td>Male Caregivers</td>
<td>37%</td>
</tr>
<tr>
<td>Female Caregivers</td>
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<tr>
<td>Millennials</td>
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</tr>
<tr>
<td>Boomers</td>
<td>44%</td>
</tr>
<tr>
<td>My spouse / partner has (or had) a higher paying or more important job</td>
<td>34%</td>
</tr>
<tr>
<td>Male Caregivers</td>
<td>22%</td>
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<tr>
<td>Female Caregivers</td>
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<tr>
<td>Millennials</td>
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<tr>
<td>We agreed to divide primary responsibility for work and childcare</td>
<td>14%</td>
</tr>
<tr>
<td>Male Caregivers</td>
<td>22%</td>
</tr>
<tr>
<td>Female Caregivers</td>
<td>13%</td>
</tr>
<tr>
<td>Millennials</td>
<td>30%</td>
</tr>
<tr>
<td>Boomers</td>
<td>13%</td>
</tr>
<tr>
<td>I lost my job</td>
<td>3%</td>
</tr>
<tr>
<td>Male Caregivers</td>
<td>9%</td>
</tr>
<tr>
<td>Female Caregivers</td>
<td>2%</td>
</tr>
<tr>
<td>Millennials</td>
<td>5%</td>
</tr>
<tr>
<td>Boomers</td>
<td>2%</td>
</tr>
</tbody>
</table>
There is general consensus among more than three-quarters of men and women that society devalues the traditional role of a stay-at-home parent.

Most couples disagree that whoever earns the most has the most influence.

Two-thirds of women and 58% of men agree that having children makes it harder to advance in a career.

Three-quarters (74%) of these younger working Moms agree that they are or were a better parent because they worked outside the home.

[Not shown]
Among households with kids under 25 years old, 62% of the moms work full-time today.

---

**ATTITUDES TOWARDS STAY-AT-HOME PARENTING**

<table>
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<tr>
<th>Statement</th>
<th>Total</th>
<th>Men</th>
<th>Women</th>
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<th>Gen X</th>
<th>Boomers</th>
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<tbody>
<tr>
<td><strong>“SOCIETY DEVALUES THE TRADITIONAL ROLE OF A STAY-AT-HOME PARENT”</strong></td>
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<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>79%</td>
<td>25%</td>
<td>22%</td>
<td>30%</td>
<td>36%</td>
<td>25%</td>
<td>23%</td>
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<tr>
<td>Somewhat Agree</td>
<td>54%</td>
<td>55%</td>
<td>52%</td>
<td>50%</td>
<td>52%</td>
<td>58%</td>
<td>51%</td>
</tr>
<tr>
<td><strong>“WHOEVER EARNS THE MOST MONEY HAS THE MOST INFLUENCE IN THE RELATIONSHIP” AMONG MARRIED / LIVING WITH A PARTNER</strong></td>
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<td></td>
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<td></td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>35%</td>
<td>5%</td>
<td>4%</td>
<td>5%</td>
<td>43%</td>
<td>8%</td>
<td>29%</td>
</tr>
<tr>
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<td>30%</td>
<td>33%</td>
<td>25%</td>
<td>29%</td>
<td>28%</td>
<td>30%</td>
<td>32%</td>
</tr>
<tr>
<td><strong>“HAVING CHILDREN MAKES IT HARDER TO ADVANCE IN A CAREER”</strong></td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly Agree</td>
<td>61%</td>
<td>12%</td>
<td>11%</td>
<td>14%</td>
<td>25%</td>
<td>15%</td>
<td>10%</td>
</tr>
<tr>
<td>Somewhat Agree</td>
<td>49%</td>
<td>47%</td>
<td>57%</td>
<td>44%</td>
<td>48%</td>
<td>50%</td>
<td>49%</td>
</tr>
<tr>
<td><strong>“I AM/WAS A BETTER PARENT BECAUSE I WORK OUTSIDE THE HOME” AMONG PARENTS</strong></td>
<td></td>
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<tr>
<td>Strongly Agree</td>
<td>67%</td>
<td>21%</td>
<td>19%</td>
<td>25%</td>
<td>31%</td>
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<td>17%</td>
</tr>
<tr>
<td>Somewhat Agree</td>
<td>46%</td>
<td>45%</td>
<td>49%</td>
<td>44%</td>
<td>56%</td>
<td>42%</td>
<td></td>
</tr>
</tbody>
</table>

Q48 To what extent do you agree or disagree with each of the following statements?
• In more than half of high-net-worth households, two full-time incomes is the only way to support the family’s needs and lifestyle goals
• The decision to be a stay-at-home parent is now considered a privilege of wealth in an age in which two-income households are the norm. This is somewhat reflective of an earlier time when a woman working outside the home was viewed as a sign of financial hardship. The difference today is that, in younger households, either parent may choose to stay at home

Q48 To what extent do you agree or disagree with each of the following statements?

PERCENT WHO AGREE:

“CHOOSING TO BE A STAY-AT-HOME PARENT IS A PRIVILEGE OF WEALTH”

<table>
<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Somewhat Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>62%</td>
<td>34%</td>
</tr>
<tr>
<td>Millennials</td>
<td>76%</td>
<td>43%</td>
</tr>
<tr>
<td>Gen X</td>
<td>63%</td>
<td>47%</td>
</tr>
<tr>
<td>Boomers</td>
<td>59%</td>
<td>45%</td>
</tr>
<tr>
<td>Silent</td>
<td>62%</td>
<td>49%</td>
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</table>

“IT IS NOT POSSIBLE TO FAIRLY BALANCE THE FAMILY AND HOME DEMANDS WITH WORK DEMANDS”

<table>
<thead>
<tr>
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<tr>
<td>Total</td>
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<td>7%</td>
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<td>Women</td>
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<td>Millennials</td>
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<tr>
<td>Gen X</td>
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<td>11%</td>
</tr>
<tr>
<td>Boomers</td>
<td>37%</td>
<td>3%</td>
</tr>
<tr>
<td>Silent</td>
<td>34%</td>
<td>4%</td>
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</table>

“TWO FULL-TIME INCOMES IS THE ONLY WAY TO SUPPORT OUR FINANCIAL AND LIFESTYLE GOALS”

<table>
<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Somewhat Agree</th>
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<tbody>
<tr>
<td>Total</td>
<td>52%</td>
<td>36%</td>
</tr>
<tr>
<td>Men</td>
<td>50%</td>
<td>32%</td>
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<tr>
<td>Women</td>
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<td>42%</td>
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<td>36%</td>
</tr>
<tr>
<td>Silent</td>
<td>41%</td>
<td>36%</td>
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Q48 To what extent do you agree or disagree with each of the following statements?
BALANCING ACT IN SUPPORT OF CAREER AND FAMILY WEIGHTS MOST HEAVILY ON WOMEN

- Women tend to make more career concessions than men do, often putting off the pursuit of their careers to raise children or, alternatively, quitting their jobs once they have kids.

- Both mothers and fathers turn down promotions and work longer hours outside of normal business hours in order to balance the needs of their career and family.

Q47 Which of the following have YOU ever done or experienced in order to meet the needs of children and the family at home?

**Percent Who Have Made the Following Choices to Meet the Needs of Children and Family at Home**

Among all parents and parents with children under the age of 25.

- Put off pursuing a career: 8% (Fathers), 23% (Mothers), 22% (All parents), 24% (All parents of children < age 25)
- Quit working: 11% (Fathers), 22% (Mothers), 19% (All parents), 24% (All parents of children < age 25)
- Moved from full-time to part-time work status: 12% (Fathers), 22% (Mothers), 22% (All parents), 24% (All parents of children < age 25)
- Reduced work hours: 12% (Fathers), 24% (Mothers), 17% (All parents), 26% (All parents of children < age 25)
- Turned down a promotion: 23% (Fathers), 16% (Mothers), 25% (All parents), 24% (All parents of children < age 25)
- Work night shifts: 12% (Fathers), 22% (Mothers), 22% (All parents), 24% (All parents of children < age 25)
GENERATIONAL DIFFERENCES – WORK

Key Findings
The vast majority of people feel that work is important to their fulfillment in life; however, Millennials are somewhat more likely to feel strongly about this.

While work is a means of income for Millennials, they also want to work at something they are passionate about.

Two-thirds of Millennials and one-third of Gen Xers are still looking for a career they are passionate about.

Q36. To what extent do you agree or disagree with each of the following?

Q31. At how many different companies or organizations have you worked during your career (including companies you may own)?
MILLENNIALS ARE LOOKING FOR EXPERIENCE

- Seven in 10 Millennials would prefer to own their own business, compared to half overall.
- At this point in their lives, however, Millennials are looking to gather as much experience and wealth as they can.
- In an ideal world, Millennials would choose to work at a large, established company versus a smaller company or start-up.
- With age, people tend to prefer smaller companies.
- By far, business owners say that owning a business is their top career choice in an ideal world. Only 38% of people who aren’t business owners feel the same burning desire.

**PREFERENCE IN TYPE OF ORGANIZATION TO WORK FOR**

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<th>SIZE</th>
<th>SMALL</th>
<th>LARGE</th>
<th>ESTABLISHED</th>
<th>START-UP</th>
<th>COMPANY OWNED</th>
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<th>WORK FOR SOMEONE ELSE</th>
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<td>63%</td>
<td>37%</td>
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<td>51%</td>
<td>72%</td>
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<td>GEN X</td>
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<td>72%</td>
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<tr>
<td>BOOMERS</td>
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<td>24%</td>
<td>44%</td>
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<td>23%</td>
<td>55%</td>
<td>45%</td>
</tr>
</tbody>
</table>

**DESIRE TO OWN A BUSINESS**

- Total: 50%
- Men: 55%
- Women: 43%
- Business Owners: 86%
- Non-Business Owners: 38%

Q32 In an ideal world, which of the following types of organizations would you prefer to work?
WORK PREFERENCES AND GOALS EVOLVE OVER TIME

- At each stage of life, there are distinct goals and preferences in where to work
- Millennials, who are just starting out, are looking to make the most money and to learn the most
- They are notably more interested in the company’s reputation as a good corporate citizen than older generations
- Flexibility tops the list of reasons to work somewhere among older generations, followed by the desire to lead and control one’s own destiny
- Business owners value being able to lead or being a decision-maker more than others

**RANKING: WHAT’S MOST WANTED WHEN DECIDING WHERE TO WORK**

**BY AGE SEGMENT**

<table>
<thead>
<tr>
<th><strong>MILLENNIALS</strong></th>
<th><strong>GEN X</strong></th>
<th><strong>BOOMERS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Make the most money</td>
<td>Flexibility in how / when to work</td>
<td>Flexibility in how / when to work</td>
</tr>
<tr>
<td>2 Learn the most</td>
<td>Make the most money</td>
<td>Ability to control destiny</td>
</tr>
<tr>
<td>3 A cool or interesting experience</td>
<td>Ability to lead/ make decisions</td>
<td>Ability to lead/ make decisions</td>
</tr>
<tr>
<td>4 Reputation as a good corporate citizen</td>
<td>Ability to control destiny</td>
<td>Belief in the mission</td>
</tr>
<tr>
<td>5 Ability to lead/ make decisions</td>
<td>A cool or interesting experience</td>
<td>A cool or interesting experience</td>
</tr>
<tr>
<td>6 Flexibility in how / when to work</td>
<td>Ability to make a positive impact</td>
<td>Make the most money</td>
</tr>
<tr>
<td>7 Ability to control destiny</td>
<td>Belief in the mission</td>
<td>Ability to make a positive impact</td>
</tr>
<tr>
<td>8 Ability to make a positive impact</td>
<td>Learn the most</td>
<td>Learn the most</td>
</tr>
<tr>
<td>9 Belief in the mission</td>
<td>Reputation as good corporate citizen</td>
<td>Reputation as a good corporate citizen</td>
</tr>
</tbody>
</table>
The Baby Boom generation is retiring in droves. Four in 10 plan to retire within the next three years.

Of those remaining in the workforce, about half overall – and two-thirds of Millennials – plan to make a job or career change over the next three years.

About one in three Millennials will leave their current job or company to move to a better or comparable position at a different company.

One in four plans to make a big life change within the next three years that doesn’t involve their current field.

Thirty-five percent of Millennials plan to start their own business in the next three years.

Q33 Which of the following job or career changes are likely to occur within the next three years?
GENERATIONAL DIFFERENCES – MAKING A DIFFERENCE

Key Findings
THE WEALTHY CONTRIBUTE TO SOCIETY AND THE ECONOMY IN ALL AREAS OF THEIR LIVES

• As in past years, most high-net-worth households participate in charitable giving and volunteer time as a way to give back
• In addition to outright volunteering, many give of their time by raising funds, serving on boards and providing free business expertise
• Nearly one in three serves on the board of a nonprofit organizations and about one in 10 works for a nonprofit organization
• Many of the wealthy, particularly Millennials, also feel they are giving back and making a positive difference through the opportunities they create for others, in the companies they create and/or invest in

PERCENT WHO GIVE BACK/GENERATE IMPACT
ALL RESPONDENTS

<table>
<thead>
<tr>
<th>Percent</th>
<th>Activity Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>74%</td>
<td>Give financially to nonprofit organizations</td>
</tr>
<tr>
<td>69%</td>
<td>Volunteer time, skills, services</td>
</tr>
<tr>
<td>27%</td>
<td>Serve on the board of a nonprofit organization or foundation</td>
</tr>
<tr>
<td>13%</td>
<td>Work for a nonprofit organization</td>
</tr>
<tr>
<td>14%</td>
<td>Own a company creating jobs and opportunities for others</td>
</tr>
<tr>
<td>17%</td>
<td>Invest in companies that support positive social, environmental policies and practices</td>
</tr>
<tr>
<td>7%</td>
<td>Social Entrepreneur: Own a company to address social or environmental solutions</td>
</tr>
</tbody>
</table>
The wealthy, across all generations, want to make a positive difference in the world, and do so by giving back financially and through their time, talent and resources.

Millennials are less likely to make financial charitable donations than their older counterparts do. They are inclined to see the way they live, work and invest as giving back and making a positive impact in the world.

Millennials are twice as likely as Baby Boomers and those in the Silent Generation to consider investing based on positive impact, social entrepreneurship and business ownership among the many ways they give back to society.

Q63 In which of the following ways do you give back to society?

Q68 Which of the following, if any, do you currently do?
• About half of the wealthy give back primarily to express their personal values and to make an impact
• The next primary reason for giving back is as a duty/obligation
• Boomers and the Silent Generation more often view charitable giving as a way to express their values and make an impact; this is also a top reason for younger respondents, but the tax benefit and potential for access and status are more in their mindset as well

Q64 Which of these best reflects your mindset when giving to charitable causes or organizations?
When it comes to making personal decisions about your philanthropic activities, which of the following is a higher priority for you?

A little over half of the wealthy prefer to directly support causes they care about, whereas just under half prefer to support institutions.

- Unlike older generations, Millennials are more likely to prefer giving financial support to institutions.

- Both Millennials and Gen Xers prefer to see the impact of their contributions now, whereas older generations are comfortable making contributions that bring benefits in time.

- Millennials, more so than any other generation, want to know how their financial contributions will be used. Baby Boomers are more likely to give discretion to the organizations they support financially.

### Priorities for Philanthropic Impact

**All HNW**

- Support institutions that benefit important causes (47%)
- Directly support causes (53%)
- See the impact of contributions now (52%)
- Make contributions that will benefit the future (48%)
- Know exactly how contributions will be used (52%)
- Give discretion to organizations (48%)

**By Age**

- **Millennials**
  - Institutions (35%)
  - Causes (51%)
  - Now (43%)
  - Future (57%)
  - Direct contributions (35%)
  - Discretion (40%)

- **Gen X**
  - Institutions (51%)
  - Causes (49%)
  - Now (38%)
  - Future (62%)
  - Direct contributions (40%)
  - Discretion (60%)

- **Boomers**
  - Institutions (57%)
  - Causes (43%)
  - Now (50%)
  - Future (50%)
  - Direct contributions (53%)
  - Discretion (47%)

- **Silent**
  - Institutions (55%)
  - Causes (45%)
  - Now (53%)
  - Future (47%)
  - Direct contributions (43%)
  - Discretion (57%)
DIFFERENCES IN APPROACHES TO ADDRESSING IMPORTANT ISSUES

• About half of high-net-worth households prefer to see their contributions make a difference now, with younger respondents prioritizing this more than their counterparts

• Millennials, the wealthiest and business owners prioritize knowing exactly how contributions will be used versus giving organizations discretion to direct contributions

• Older parents with older or adult children are more likely to disagree about investing based on social, environmental or governance impact

Q66 When it comes to making personal decisions about your philanthropic activities, which of the following is a higher priority for you?

Q11 To what extent do you agree with each of the following statements about investing that aims to create social and environmental benefits alongside financial gain?
• About one in three of the wealthy feel that either older or younger generations do not share their same commitment to giving.

• Nearly seven in 10 Millennials think their parents aren’t as committed to giving back as their own generation is.

• Nearly one in three Baby Boomers and Silent Generation members think their children and younger family members aren’t equally committed to giving back.

• These perspectives may be rooted in the fact that, while different family members may support similar issues, they give differently in ways that younger or older family members may not appreciate or understand.

**PERCENT WHO AGREE:**

“It’s my children’s generation that don’t share the same commitment to giving back that my generation does.”

“My parents’ generation don’t share the same commitment to giving back that my generation does.”

**GENERATIONAL APPROACHES TO GIVING BACK (SELF COMPARED TO FAMILY)**

SUPPORT SIMILAR ISSUES AND GIVE IN SIMILAR WAYS

SUPPORT SIMILAR ISSUES BUT GIVE IN DIFFERENT WAYS

SUPPORT DIFFERENT ISSUES BUT GIVE IN SIMILAR WAYS

SUPPORT DIFFERENT ISSUES AND GIVE IN DIFFERENT WAYS
UNIFYING COMMON GROUND

Key Findings
• Nearly eight in 10 feel it’s important to establish their own philanthropic identity – a point most seem to agree on

• Among Millennials, particularly those who come from a family with a strong tradition of philanthropy, two out of five feel it’s even more important to honor the family tradition than to break from tradition

• Nearly one in three (28%) of high-net-worth investors say their children or other younger members of their family have made them more likely to use impact investing

• Parents of younger children feel this way in particular, a likely reflection of their natural concern as parents for the wellbeing of the next generation and future world in which they will live

% WHO AGREE OR DISAGREE
“MY CHILDREN (OR YOUNGER MEMBERS OF THE FAMILY) HAVE MADE ME MORE LIKELY TO ADD IMPACT INVESTMENTS TO MY PORTFOLIO”

Q66 When it comes to making personal decisions about your philanthropic activities, which of the following is a higher priority for you?

Q11 To what extent do you agree with each of the following statements about investing that aims to create social and environmental benefits alongside financial gain?
Nearly half of all wealthy individuals, including 88% of Millennials, say they come from a family with a strong tradition of philanthropy.

This strong family tradition of giving back as a family is something most agree makes families stronger and brings them together.

Furthermore, giving back as a family is a way to teach younger members of the family and instill philanthropic values and family traditions into the next generation.

Nearly half of wealthy families also are finding that impact investing serves as a way to empower the next generation with financial decision-making and can help transfer responsible money-making principles to younger generations.

**PERCENT WHO AGREE OR DISAGREE:**

**ALL HNW**

- Our family has a strong tradition of philanthropy: 46% agree, 88% disagree.
- Giving back as a family makes us closer and stronger: 59% agree, 38% disagree.
- Giving back as a family is a way to instill philanthropic values into the next generation: 71% agree, 67% disagree.
- Impact investing is a way to transfer responsible money making principles to younger generations: 46% agree, 58% disagree.
Most families say they agree on the purpose of wealth

- Almost universally, respondents say they agree with their spouse and children about the use and purpose of wealth; agreement with parents is very high as well, at 86%
- Agreement with step-children and in-laws is notably lower at 59% and 55%, respectively
- Women more often are in agreement with in-laws and men more often agree with step-children
- Agreement with family trust creators is high, at 74%

<table>
<thead>
<tr>
<th>Relationship</th>
<th>Percent Agreeing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spouse or partner</td>
<td>97%</td>
</tr>
<tr>
<td>Children</td>
<td>92%</td>
</tr>
<tr>
<td>Parents</td>
<td>86%</td>
</tr>
<tr>
<td>Family trust creator</td>
<td>74%</td>
</tr>
<tr>
<td>Step children</td>
<td>59%</td>
</tr>
<tr>
<td>In-laws</td>
<td>55%</td>
</tr>
</tbody>
</table>

Q58 Please indicate whether you generally agree or disagree with each of the following about the use and purpose of family wealth?
BOARD PARTICIPATION

Key Findings
MULTIPLE GOVERNANCE ROLES

- About one-quarter of all respondents, and one in three business owners, serve in a leadership capacity on nonprofit boards.
- Of those who serve on nonprofit boards, at least half currently serve on more than one board.

**PERCENT WHO HAVE SERVE ON GOVERNANCE BOARD**
ALL HNW AND HNW BUSINESS OWNERS

- **Nonprofit organization**
  - All: 24%
  - Business Owners: 29%
- **For profit company**
  - All: 7%
  - Business Owners: 16%
- **Private foundation or endowment**
  - All: 4%
  - Business Owners: 6%
- **Local community organization or school**
  - All: 13%
  - Business Owners: 10%

**NUMBER OF NONPROFIT BOARDS CURRENTLY SERVING ON**

- None: 8%
- One: 41%
- Two: 28%
- 3 - 5: 17%
- 6 or more: 6%
- None: 8%

Among those who serve as a board member, trustee, or on a committee

**Q69 On how many different nonprofit and for profit boards do you currently serve?**
One in four of the wealthy serve as a board member for a nonprofit organization.

Their reasons are multiple and varied but primarily driven by a desire to make a meaningful difference and because they have specific skills they believe the organization needs.

Those who serve on a for-profit board are more likely to consider the value it adds to their own stature and visibility.

Like all high-net-worth respondents, business owners’ top reason for serving on a board is to make a positive impact; however, more business owners than other segments say that networking, building their personal brand, and increasing their visibility is a reason to serve.

Q70 For which of the following reasons do you serve on the not-for-profit boards you mentioned?
• The majority of high-net-worth respondents understood very well the responsibilities of serving including the time involved, financial commitment and personal liabilities/risks. And most also were clear on the integrity of the organization and leaders before accepting the position.

PERCENT WHO DIDN'T UNDERSTAND RESPONSIBILITIES VERY WELL BEFORE ACCEPTING BOARD POSITION
AMONG THOSE WHO SERVE ON NONPROFIT BOARDS

- Personal reputational risks: 46% (All), 47% (Business Owners)
- Personal financial liability risks: 44% (All), 43% (Business Owners)
- Time commitment: 41% (All), 48% (Business Owners)
- Specific responsibilities: 39% (All), 51% (Business Owners)
- Financial commitment: 33% (All), 46% (Business Owners)
- Integrity of organization/leaders: 29% (All), 36% (Business Owners)

Q71 Thinking specifically about your experience serving on a nonprofit board or committee, how well do you feel you understood the following before accepting the position?
IMPACT INVESTING

Key Findings
Interest in impact investing continues to steadily increase

- 45% of high-net-worth investors own or are interested in impact investments. While overall use (13%) has remained flat, directionally, both use and interest are inching upward
- Women and Millennials continue to drive growth and interest in impact investments
- Interest in impact investing by men has doubled in the past two years
  - 31% of men in 2017 are interested in impact investing, up from 16% in 2015
  - Ownership among Baby Boomers and the Silent Generation has remained fairly constant (10%), yet their interest has steadily increased (from 17%/13% in 2015 to 29%/24% in 2017)

Q6. For each of the following assets, investments or strategies, please indicate if you currently own, don’t own but are interested in, or have no interest.
IMPACT INVESTING IS SIMPLY THE RIGHT THING TO DO

• More than half (55%) say they invest based on impact simply because it’s the right thing to do as a responsible citizen and investor
• Nearly as many, however, also believe that Corporate America should be held accountable for its actions
• Four in 10 investors agree that companies that have a positive impact also have better financial performance
• One in three agrees that companies that do well as good corporate citizens are less susceptible to headline risks

<table>
<thead>
<tr>
<th>REASON FOR IMPACT INVESTING</th>
<th>AMONG THOSE WHO OWN OR ARE INTERESTED IN OWNING</th>
</tr>
</thead>
<tbody>
<tr>
<td>It’s the right thing to do as a responsible citizen and investor</td>
<td>55%</td>
</tr>
<tr>
<td>Corporate America should be held accountable for its actions and investors can hold them to it</td>
<td>52%</td>
</tr>
<tr>
<td>I have strong feelings for certain issues</td>
<td>47%</td>
</tr>
<tr>
<td>I want to make a positive impact on the world</td>
<td>43%</td>
</tr>
<tr>
<td>Companies that have a positive impact have better financial performance</td>
<td>40%</td>
</tr>
<tr>
<td>Companies that are good corporate citizens are less susceptible to business risks</td>
<td>30%</td>
</tr>
</tbody>
</table>

Q8a Why are you currently invested in, or interested in investments based on their environmental, social, or governance impact?
Q11 To what extent do you agree with each of the following statements about investing that aims to create social and environmental benefits alongside financial gain?
IMPACT IS AN IMPORTANT CONSIDERATION FOR INVESTMENT DECISIONS

• Eight in 10 high-net-worth investors overall agree that all public companies have an impact on society or the environment in some way.

• A little more than half (55%) consider the external impact of their investments an important consideration when they are evaluating investment opportunities.

• The importance of impact investing to investment decision-making is greatest among women, Millennials and Gen Xers, but also for more than half of all segments except for those in the Silent Generation.

Q9. When evaluating investments, how important is the social, political or environmental impact of the investment in your decision on whether or not to invest?

Q11 To what extent do you agree with each of the following statements about investing that aims to create social and environmental benefits alongside financial gain?
The majority of respondents would rather invest in companies that make a positive impact than avoid harmful ones.

Younger, women and the wealthiest investors are the most likely to feel that investment decisions are a way to express values.

Two-thirds of Baby Boomer and three-fourths of mature investors don’t consider investing as a way to express their social, political or environmental values.

Q11 To what extent do you agree with each of the following statements about investing that aims to create social and environmental benefits alongside financial gain?
A slightly declining percentage of investors are convinced it’s possible to achieve market rate returns.

50% agree, down 8 points from 58% in 2016.

However, investors who currently invest based on impact are convinced whereas skeptics remain increasingly skeptical.

Eight in 10 investors who currently invest based on impact, compared to 44% who don’t, agree that it’s possible to achieve market rate returns.

Investors who invest based on impact also are far more likely to agree that a company’s impact is an important consideration in their investment decisions and that investing is one way of expressing their personal values.

Q11 To what extent do you agree with each of the following statements about investing that aims to create social and environmental benefits alongside financial gain?
• The number of high-net-worth investors who have reviewed their investment portfolio for the environmental, social or governance impact of companies they invest in has increased to 34%, up from 23% in 2015

• Millennials are most likely to have conducted a portfolio review for the impact of their investments (76%)

• Investors who invest based on impact are more likely to have conducted a review of their investment portfolio for the impact of their holdings

**MORE INVESTORS ARE REVIEWING THEIR PORTFOLIOS FOR IMPACT**

**PERCENT WHO HAVE REVIEWED THEIR INVESTMENT PORTFOLIO FOR IMPACT**

ALL HNW INVESTORS

68% vs 27%

of those who use impact investments

of those who don't use impact investments

Have conducted a review of the impact of their investment holdings

**% WHO HAVE REVIEWED THEIR INVESTMENT PORTFOLIO FOR IMPACT**


2013 2014 2015 2016 2017

31% 36% 40% 40% 49%

21% 27% 22% 23% 29%

21% 17% 13% 16% 15%

36% 47% 73% 76%

34% Overall have reviewed

Q10. Have you ever reviewed your investment portfolio to evaluate the social, political or environmental impact of the companies in which you have investments? P121; YOY Trend: Separate Excel 2017 UST Wealth and Worth Trends Tab Q10)
Communication, education, advice, reporting are key for growth and greater adoption of impact investing:

- The biggest barrier to adoption continues to be the belief that doing well (investment performance) and doing good (philanthropy) are separate goals (49%), a sentiment felt most strongly among older high-net-worth investors.
- Millennials feel investment options are limited.

**REASONS FOR NOT USING IMPACT INVESTMENTS**

AMONG THOSE WHO DON’T OWN/AREN’T INTERESTED IN IMPACT INVESTMENTS

- **I don't mix philanthropic and investing goals**
  - 49% (54% Boomers, 25% Millennials)
- It’s not important to me
  - 35%
- I am unwilling to accept lower returns on my investments
  - 22%
- They focus on progressive or disruptive innovation that is too risky
  - 16%
- I haven't had time to research investment options
  - 14%
- It's not possible to measure the impact
  - 14%
- The investment options are limited
  - 11% (29% UHNW $10M+ in assets)
- I tried it but wasn't satisfied with the performance
  - 4% (27% Millennials)

Q8b Why aren’t you interested in investing in companies based on their environmental, social, or governance practices?
• There is a small group of investors – 15% – who are completely close-minded on the idea of investing for positive impact.

• The vast majority, however, would be motivated to invest, or invest more, based on impact if they had a better understanding of what to expect.

• The top three ways to increase adoption:
  1. Proof of financial performance
  2. Evidence of impact
  3. Advisor recommendation

• Four in 10 investors say they would start investing based on impact, or invest more of their assets this way, if their advisor recommended it.

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**PERCENT WHO WOULD BE MOTIVATED BY THE FOLLOWING TO START OR INCREASE IMPACT INVESTING**

**PROOF OF PERFORMANCE**

- Millennials: 59%
- Gen X: 42%
- Boomers: 59%
- Silent: 58%

**EVIDENCE OF POSITIVE CHANGE**

- Millennials: 36%
- Gen X: 45%
- Boomers: 34%
- Silent: 32%

**A BETTER UNDERSTANDING OF SHORT- AND LONG-TERM PERFORMANCE EXPECTATIONS**

- Millennials: 31%
- Gen X: 41%
- Boomers: 29%
- Silent: 26%

**A SIMPLE, TRUSTWORTHY SEAL OF APPROVAL FOR COMPANIES THAT MEET CRITERIA I CARE ABOUT**

- Millennials: 23%
- Gen X: 28%
- Boomers: 19%
- Silent: 19%

**ACCESS TO IMPACT INVESTMENTS IN MY RETIREMENT PLAN**

- Millennials: 18%
- Gen X: 22%
- Boomers: 11%
- Silent: 12%
• Only 18% of investors surveyed discuss impact investments with their financial advisor. However, this is an increase from 11% a year ago.

• Despite strong interest and importance placed on the social, environmental and/or governance impact of companies invested in, only about one-quarter of women and ultra-high-net-worth investors talk with their advisor about it.

• Millennials are most likely to talk with an advisor about impact investing – about one-third of high-net-worth Millennials have done so.

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**PERCENT WHO DISCUSS OR HAVEN’T DISCUSSED IMPACT INVESTMENTS WITH THEIR FINANCIAL ADVISOR**

**HNW INVESTORS WHO HAVE A FINANCIAL ADVISOR**

<table>
<thead>
<tr>
<th>Segment</th>
<th>Discuss</th>
<th>Haven't discussed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>15%</td>
<td>26%</td>
</tr>
<tr>
<td>Women</td>
<td>35%</td>
<td>38%</td>
</tr>
</tbody>
</table>

**BY SEGMENT**

<table>
<thead>
<tr>
<th>Generation</th>
<th>Discuss</th>
<th>Haven't discussed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Millennials</td>
<td>16%</td>
<td>27%</td>
</tr>
<tr>
<td>Gen X</td>
<td>16%</td>
<td>26%</td>
</tr>
<tr>
<td>Boomers</td>
<td>15%</td>
<td>22%</td>
</tr>
<tr>
<td>Mature</td>
<td>11%</td>
<td>31%</td>
</tr>
</tbody>
</table>

**All HNW**

<table>
<thead>
<tr>
<th>Wealth Category</th>
<th>Discuss</th>
<th>Haven't discussed</th>
</tr>
</thead>
<tbody>
<tr>
<td>$3M-$5M</td>
<td>16%</td>
<td>27%</td>
</tr>
<tr>
<td>$5M-$10M</td>
<td>16%</td>
<td>26%</td>
</tr>
<tr>
<td>$10M+</td>
<td>15%</td>
<td>22%</td>
</tr>
</tbody>
</table>

Q97. Which of the following topics do you currently discuss with your primary financial advisor, and which topics would you like to discuss (or discuss more) with your primary financial advisor.
NEW GENERATION OF ART COLLECTORS

- One in five high-net-worth investors currently collects art, and another 16% are interested
- Women, Millennials, Gen Xers and business owners are most likely to collect art; however, the greatest interest comes from Millennials
- Nearly one-quarter (23%) of high-net-worth Millennials expects to inherit art from a family member
- Most (72%) created their own collection
- Overall, 19% inherited their collection, though 27% of women, 32% of Millennials and 21% of business owners inherited much of their collection
- Women are twice as likely as men to inherit art

Q6. For each of the following assets, investments or strategies, please indicate if you currently own, don't own but are interested in, or have no interest.

Q23. Which best describes you?
The top reason for collecting art is for its aesthetic value; this is the biggest motivation by far for Baby Boomers who collect art.

Though aesthetics are still their top motivation, Millennials and Gen Xers also collect for other reasons.

Younger collectors also enjoy being part of the community of artists (38% of Millennials and 28% of Gen Xers).

These younger investors also are more likely to see art as an asset, one that will hold its value and thus is a safe haven in volatile markets, or as an asset that can be leveraged to build wealth.

About one in four Millennials and nearly as many Gen Xers see art as an asset to sell for a quick profit.

To some extent, collecting art is a status symbol, a visible sign of wealth and success to others for one-quarter of Millennials and 21% of Gen Xers.

**TOP REASONS FOR COLLECTING FINE ART**

<table>
<thead>
<tr>
<th>Reason</th>
<th>Millennials</th>
<th>Gen X</th>
<th>Boomers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aesthetic value</td>
<td>46%</td>
<td>53%</td>
<td>84%</td>
</tr>
<tr>
<td>Appreciation for art is a family tradition</td>
<td>36%</td>
<td>45%</td>
<td>40%</td>
</tr>
<tr>
<td>It’s an asset expected to increase in value</td>
<td>30%</td>
<td>38%</td>
<td>37%</td>
</tr>
</tbody>
</table>

**OTHER MOTIVATION FOR COLLECTING ART**

<table>
<thead>
<tr>
<th>Reason</th>
<th>By Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enjoy being part of the art world and artist community</td>
<td>38% Millennials, 28% Gen X, 7% Boomers</td>
</tr>
<tr>
<td>It’s a safe haven in volatile markets</td>
<td>30% Millennials, 17% Gen X, 7% Boomers</td>
</tr>
<tr>
<td>It’s an asset that can be leveraged to build wealth</td>
<td>25% Millennials, 22% Gen X, 6% Boomers</td>
</tr>
<tr>
<td>It’s a signal to others of wealth and success</td>
<td>24% Millennials, 21% Gen X, 5% Boomers</td>
</tr>
<tr>
<td>It’s an asset to sell for a quick profit</td>
<td>22% Millennials, 18% Gen X, 1% Boomers</td>
</tr>
</tbody>
</table>

Q13 Which of the following are reasons why you own or are interested in owning fine art?
• Most high-net-worth art collectors (71%) have not integrated their art collection into their overall wealth strategy, which mirrors the fact that their primary reason for collecting art is for its aesthetic value.

• Those who inherited their art are more likely to think of their collection as part of their wealth strategy, whereas 84% of those who created their collection don’t.

• Ways in which collectors consider art as part of their wealth planning and management includes factoring it into their charitable giving strategy (18%), as a way to access capital by borrowing against their art (12%) and as a way to minimize estate taxes or capital gains tax.

Q21. How is fine art integrated into your overall wealth structuring or wealth management plan?
About half (51%) of art collectors plan some action for their art within two years, including one in three who plan to buy additional pieces.

Men are more likely than women to have plans to buy art. Business owners also are active acquirers.

Few plan to donate their art and very few plan to borrow against their art collection.

Collectors who have a professional advisor are more likely than those who are non-advised to finance art with a bank-structured loan, and to strategically leverage, loan or gift art.

**Q19. Which of the following, if any, do you plan to do with your fine art within the next two years?**

<table>
<thead>
<tr>
<th>Action</th>
<th>All Art Collectors</th>
<th>Men</th>
<th>Women</th>
<th>Business Owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buy one or more additional pieces</td>
<td>41%</td>
<td>17%</td>
<td>16%</td>
<td>39%</td>
</tr>
<tr>
<td>Gift one or more pieces to family</td>
<td>16%</td>
<td>14%</td>
<td>18%</td>
<td></td>
</tr>
<tr>
<td>Sell one or more pieces</td>
<td>16%</td>
<td>10%</td>
<td>19%</td>
<td></td>
</tr>
<tr>
<td>Loan to an art gallery or museum</td>
<td>16%</td>
<td>5%</td>
<td>16%</td>
<td></td>
</tr>
<tr>
<td>Donate it to a museum or private foundation</td>
<td>10%</td>
<td>5%</td>
<td>13%</td>
<td></td>
</tr>
<tr>
<td>Put some or all in storage</td>
<td>6%</td>
<td>5%</td>
<td>12%</td>
<td></td>
</tr>
<tr>
<td>Borrow against it</td>
<td>8%</td>
<td>1%</td>
<td>7%</td>
<td></td>
</tr>
</tbody>
</table>

**NO CHANGES PLANNED**

<table>
<thead>
<tr>
<th></th>
<th>All</th>
<th>Men</th>
<th>Women</th>
<th>Business Owners</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>49%</td>
<td>39%</td>
<td>60%</td>
<td>38%</td>
</tr>
</tbody>
</table>
• When acquiring art, slightly more than half use their personal savings or cash on hand rather than financing it.
• About two in five use their inheritance or family money gifted to them to acquire new art.
• One in four overall have bought their art online, including nearly seven in 10 Millennials and four in 10 business owners.
• Men are nearly twice as likely as women to buy art online.
• Of those who have purchased art online, there is a fairly high comfort level to do so, with 56% willing to spend more than $10,000 for an online acquisition.

**FUNDING SOURCES FOR FINE ART ACQUISITIONS**

**ALL ART COLLECTORS**

- **Inheritance or family money received**: 19%
- **Credit (Bank loan or gallery financing)**: 14%
- **Sold existing art to acquire new art**: 11%
- **Liquidated other assets**: 8%

**PERCENT WHO HAVE BOUGHT ART ONLINE WITHIN THE PAST YEAR**

- **One in four bought art online**: 69% Millennials, 39% Men, 16% Women, 42% Business owners.

**COMFORTABLE SPENDING AMOUNT FOR ONLINE ART PURCHASES**

**AMONG THOSE WHO HAVE PURCHASED ART ONLINE IN THE PAST 12 MONTHS**

- **More than $50K**: 17%
- **$25K-$50K**: 16%
- **$10K-$25K**: 23%
- **$5K-$10K**: 31%
- **Less than $5K**: 13%
DISCOVERING NEW ART

- When looking for art to purchase, most collectors are relying on traditional methods of discovery – in-person visits to galleries, art fairs, attending auctions and in-person visits to museums.
- One in three browses online for art.
- Millennials are more apt than other collectors to follow social media and to read art magazines, a reflection, perhaps, of their engagement with the art community and influencers.
- Twenty percent of Millennials have a professional consultant who helps them discover art.

WAYS OF DISCOVERING ART FOR POTENTIAL ACQUISITION

<table>
<thead>
<tr>
<th>Method</th>
<th>Percentage of All Art Collectors</th>
</tr>
</thead>
<tbody>
<tr>
<td>In-person visits to art galleries</td>
<td>51%</td>
</tr>
<tr>
<td>In-person visits to art fairs</td>
<td>43%</td>
</tr>
<tr>
<td>Through art dealers or brokers</td>
<td>42%</td>
</tr>
<tr>
<td>Online browsing (on a gallery, museum or other art website)</td>
<td>31%</td>
</tr>
<tr>
<td>Attending auctions</td>
<td>29%</td>
</tr>
<tr>
<td>In-person visits to museums</td>
<td>29%</td>
</tr>
<tr>
<td>Reading art magazines</td>
<td>18% Millennials</td>
</tr>
<tr>
<td>Social media</td>
<td>7% Millennials</td>
</tr>
<tr>
<td>Professional consultant</td>
<td>7% Millennials</td>
</tr>
<tr>
<td>Some other way</td>
<td>9%</td>
</tr>
</tbody>
</table>

Q17. How do you typically discover art that you are interested in acquiring?
Most Collectors Plan to Pass Art to Family Members

• Eight in 10 collectors (79%) plan to pass art to family heirs, about one-quarter plan to sell their some or all of their collection or donate it.

• About two-thirds of inheritors and collectors who plan to pass their collection on to family members have discussed the responsibilities of caring for art.

• While eight in 10 who have inherited or expect to inherit art have discussed their interest, only 40% have discussed their lack of interest as well.

**FUTURE PLANS FOR ART**
**ALL ART COLLECTORS**

<table>
<thead>
<tr>
<th>Option</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pass onto family members</td>
<td>79%</td>
</tr>
<tr>
<td>Sell most or all</td>
<td>26%</td>
</tr>
<tr>
<td>Donate</td>
<td>30%</td>
</tr>
</tbody>
</table>

**PERCENT WHO HAVE HAD DISCUSSIONS WITH FAMILY MEMBERS**

**AMONG INHERITORS OR THOSE WHO EXPECT TO INHERIT FINE ART**

- “The responsibilities of properly caring for the art I expect to receive or pass on.”
  - 64%
- “My interest in fine art I have inherited or expect to inherited.”
  - 79%
- “My lack of interest in art that was inherited or is expected to be inherited.”
  - 54%

**AMONG ART COLLECTORS WHO PLAN TO PASS COLLECTION ON TO FAMILY**

- “The responsibilities of properly caring for the art I expect to receive or pass on.”
  - 53%
- “My future heirs’ interest in or passion for the art I have gifted or intend to pass on to them.”
  - 40%
• The lack of conversation among family members giving and receiving art is that two-thirds of collectors aren’t very confident their heirs will have the capacity to properly maintain the art they receive.

• Eight in 10 say they would rather sell or donate their collection if they knew heirs would not appreciate it.

• Six in 10 art collectors are not fully confident they have up-to-date records about their art, which could have significant tax implications for future heirs and their estate.

• Only about one-quarter of art collectors have had discussions with family members about the tax implications of inheriting or passing on art.

GIVING AND RECEIVING ART IS A TWO-WAY STREET OF RESPONSIBILITY

PERCENTAGE WHO HAVE DISCUSSED THE TAX IMPLICATIONS OF INHERITING OR PASSING ON ART

- Current owners: 27%
- Inheritors or those who plan to inherit: 55%
- Those who plan to pass on collection: 24%

Q24. Have you had discussions with family members about the following?
Q25. To what extent do you agree or disagree with each of the following?
THE MAKINGS OF AN ENTREPRENEUR

Key Findings
In the journey of business ownership, there are six key areas where business owners share common characteristics and experiences, starting with what initially led them to business ownership, to how they fund and grow it, to making the decision (or not) to exit the business and move on to the next stage. For some that means retirement after nurturing a company for the better part of a career. For others, particularly Millennials, it means pursuing the next business venture. U.S. Trust looked at each of these areas and found more similarities than not in the makings of an entrepreneur, but also a distinct differences in the way a new generation of exceptionally entrepreneurial-minded Millennials are approaching business ownership.

1. **Motivation**: Most business owners want control of their own destiny and the opportunity to lead and make their own decisions. They consider business ownership the ideal career path for themselves. Most have either founded or acquired their companies on their own, with Millennials starting at an earlier age on the path to business ownership.

2. **Money**: Founders started their businesses primarily with personal and family resources. Whereas older owners tended to rely on savings, younger entrepreneurs are using their inheritance, bank loans, credit card debt and are more apt to seek outside investors. About half of business owners would fund the start-up of their business differently if they had to do it over again; most recommend a mix of personal and outside funding sources.

3. **Moving Up**: Most younger business owners are actively looking to grow their businesses, with about three in four planning a capital raise (IPO, secondary offering) or other deal activity (merger, acquisition) within three years. The most challenging part of growing the business is attracting talent and for Millennials, it’s protecting their personal wealth from business risks.

4. **Moving On**: Nearly half of business owners will exit their business within the next three years, including 68% of Baby Boomers who plan to retire. Seven in 10 don’t have a formal exit strategy and more than three-quarters don’t have contingency plans for unexpected or catastrophic events that might force an exit or cause a significant loss in the value of the company.

5. **Mentoring**: Taking ownership and having a good mentor are the top pieces of advice retired business owners would give to Millennials just starting out.

6. **Making A Difference**: Business owners stand out as distinctly committed to making a positive difference in the world. Not only do they see business ownership as an important way they help to create economic opportunity for others, they are actively engaged in supporting nonprofit organizations and causes through philanthropy.
• Given a choice of career paths in an ideal world, more than eight in 10 business owners (83%) would choose to own their own business rather than work for someone else.

• Owning a business isn’t for everyone. Fewer than four in 10 (38%) people who aren’t business owners would want to be business owners.

• Business owners are nearly split on whether they would prefer to work for a family-owned business or one owned by investors or other partners, with slightly more (54%) preferring investor or company-owned.

• What motivates someone to own their own business is first and foremost the desire and ability to control one’s own destiny, followed by having the ability to make decisions and lead.

• While business can be a path to wealth for owners of successful businesses, the opportunity to make the most money is not the top motivation.

Q32 In an ideal world, which of the following types of organizations would you prefer to work?

Q34 If given a choice between places to work, which of the following would be most important to your decision (select one)?
MOTIVATION: MOST OWNERS FOUNDED OR ACQUIRED THEIR COMPANIES

- Half of all business owners surveyed founded their companies and one in three acquired their business.
- Millennial owners are slightly more likely to acquire a business than most owners overall.
- About 10 percent of all owners and 13 percent of Millennial owners inherited a family business or were transferred ownership of the company.
- Nearly one in five business owners overall and one-quarter of Millennial owners previously owned another company before owning their current business.
- Of those who previously owned a business, nearly six in 10 owners overall and about half of Millennials have owned more than one other company, including one in five Millennials who has owned four or more companies.

**How Ownership of the Business Was Gained**

<table>
<thead>
<tr>
<th>How Ownership of the Business Was Gained</th>
<th>All Business Owners (Current Owners and Retired)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Founded</td>
<td>50%</td>
</tr>
<tr>
<td>Acquired</td>
<td>41%</td>
</tr>
<tr>
<td>Inherited or was transferred ownership</td>
<td>13%</td>
</tr>
</tbody>
</table>

- Millennial owners:
  - Founded: 45%
  - Acquired: 41%
  - Inherited or was transferred ownership: 13%

**% of Owners Who Previously Owned Another Business**

<table>
<thead>
<tr>
<th>% of Owners Who Previously Owned Another Business</th>
<th>All Business Owners (Current and Retired)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two</td>
<td>44%</td>
</tr>
<tr>
<td>Three</td>
<td>28%</td>
</tr>
<tr>
<td>Four+</td>
<td>17%</td>
</tr>
</tbody>
</table>

**# of Companies Owned**

<table>
<thead>
<tr>
<th># of Companies Owned</th>
<th>Four+</th>
<th>Three</th>
<th>Two</th>
<th>One</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>17%</td>
<td>11%</td>
<td>28%</td>
<td>44%</td>
</tr>
</tbody>
</table>
• About half of all business owners surveyed worked at a company for someone else and another quarter (24%) worked as an employee for the business they now own.

• Only one in three Millennial owners worked at a different company for someone else and one in five came directly out of school to business ownership.

• What Millennial owners may lack in age and experience of working for someone else, they make up for in eagerness to pursue their entrepreneurial ambitions.

• Most owners (six in ten) became a business owner by at least age age of 50, with about half (47%) who were between the ages of 25 and 35.

• Millennials are starting at a far younger age, with more than a third (35%) younger than age 25.

Q79. What type of work did you do before owning your current (last) business?

Q75. Approximately how old were you when you founded or became owner of your current (last) business?
Nearly seven in 10 founders fund the start-up of their businesses using solely personal or family resources, including their own savings, an inheritance, a loan from a family member, bank or credit card.

Acquirers are more likely to use a combination of personal and outside resources, though nearly half (49%) rely on personal means.

As noted, Millennial owners are somewhat more likely to acquire a business and notably more likely than owners overall to use a mix of outside resources that include private investors, including venture capital, angel investments and friends, private offerings among friends and family and crowdfunding.

Millennials also are twice more likely than founders overall to fund the start-up of their business using a personal credit card or bank loan.

Nearly one in three Millennials use the receipt of a family inheritance to fund their business.

Q83. How did you fund the start up of your company?

Q84. Which of the following financial resources did you use to fund the start-up of your business?
In retrospect, entrepreneurs are split on whether or not they would fund their business the same way again.

While seven in 10 founders (69%) bootstrapped the launch and early growth of their business, only about half would do it again. They are more likely to recommend using a combination of personal resources and outside investment.

About half of all founders would recommend using a different source of start-up funds than they actually used.

<table>
<thead>
<tr>
<th>Founders</th>
<th>Acquirers</th>
<th>Millennial owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Both personal and outside</td>
<td>34%</td>
<td>38%</td>
</tr>
<tr>
<td>Outside resources</td>
<td>14%</td>
<td>13%</td>
</tr>
<tr>
<td>Personal or family resources</td>
<td>69%</td>
<td>49%</td>
</tr>
<tr>
<td><strong>% Recommend</strong></td>
<td>49%</td>
<td>41%</td>
</tr>
</tbody>
</table>
MONEY: PROTECTING PERSONAL WEALTH FROM BUSINESS RISK IS BIGGEST CHALLENGE FOR MILLENNIAL ENTREPRENEURS

- Obtaining seed capital is the most challenging aspect of starting a business for founders
- For owners who acquire a business, the top challenge is attracting clients and business
- The top challenge cited by Millennial entrepreneurs is protecting personal assets from business risks, not surprising given their use of credit, outside investors and use of a family inheritance to fund their business

Q82. What was the most challenging aspect of starting a company?

### MOST CHALLENGING ASPECT OF STARTING A COMPANY

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Founders</th>
<th>Acquirers</th>
<th>Millennial owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Obtaining seed capital</td>
<td>25%</td>
<td>9%</td>
<td>16%</td>
</tr>
<tr>
<td>Attracting clients/business</td>
<td>23%</td>
<td>3%</td>
<td>4%</td>
</tr>
<tr>
<td>Lack of business skills</td>
<td>15%</td>
<td>17%</td>
<td>20%</td>
</tr>
<tr>
<td>Wearing multiple hats</td>
<td>8%</td>
<td>9%</td>
<td>8%</td>
</tr>
<tr>
<td>Protecting personal wealth from business risks</td>
<td>8%</td>
<td>6%</td>
<td>12%</td>
</tr>
<tr>
<td>Attracting talent</td>
<td>4%</td>
<td>6%</td>
<td>7%</td>
</tr>
<tr>
<td>Writing the business plan</td>
<td>7%</td>
<td>8%</td>
<td>8%</td>
</tr>
<tr>
<td>Protecting intellectual property</td>
<td>4%</td>
<td>4%</td>
<td>7%</td>
</tr>
<tr>
<td>Lack of peers or mentor</td>
<td>5%</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>Something else</td>
<td>1%</td>
<td>4%</td>
<td>7%</td>
</tr>
</tbody>
</table>
Three quarters of owners and eight in 10 Millennial owners have co-owners, partners or outside investors in the business.

Four in 10 co-owns the business with other family members and more than half of Millennial owners co-own with a family member.

Very few have outside (non-owner) board members or outside president/CEO.

Q78. Which of the following do (did) you have for this business?
MOVING UP: MOST BUSINESSES ARE INCREASING OR MAINTAINING JOBS, WAGES, EMPLOYEE BENEFITS AND CAPITAL SPENDING

- Most business owners are either maintaining or increasing business spending this year, including nearly half (48%) who plan to increase employment levels and nearly six in 10 increasing wages and compensation.
- Four in 10 business owners plan to increase contributions to employee retirement plans and even more expect to increase funding for employee health insurance.

### BUSINESS SPENDING/ACTIONS PLANNED THIS YEAR

<table>
<thead>
<tr>
<th>Spend/Ac</th>
<th>Decrease</th>
<th>Keep same</th>
<th>Increase</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment Levels</td>
<td>14%</td>
<td>36%</td>
<td>48%</td>
<td>84%</td>
</tr>
<tr>
<td>Capital Spending</td>
<td>20%</td>
<td>41%</td>
<td>38%</td>
<td>79%</td>
</tr>
<tr>
<td>Operating Budget</td>
<td>14%</td>
<td>35%</td>
<td>50%</td>
<td>85%</td>
</tr>
<tr>
<td>Wages and compensation</td>
<td>9%</td>
<td>33%</td>
<td>56%</td>
<td>89%</td>
</tr>
<tr>
<td>Funding for employee health insurance</td>
<td>7%</td>
<td>15%</td>
<td>34%</td>
<td>78%</td>
</tr>
<tr>
<td>Contributions to employee retirement plans</td>
<td>9%</td>
<td>10%</td>
<td>42%</td>
<td>81%</td>
</tr>
<tr>
<td>Charitable contribution levels</td>
<td>8%</td>
<td>13%</td>
<td>48%</td>
<td>79%</td>
</tr>
</tbody>
</table>

Q90. For each of the following, do you expect your company to increase, decrease or keep the same this year? (working business owners and executives)
• Almost two in three business owners – and nearly nine in 10 Millennial owners – are planning some type of deal activity within the next three years

• Looking to expand their business, nearly one in three Millennial owners will look to raise capital from private investors; about 1-in-4 are planning an initial public offering (IPO) and a similar portion planning a secondary capital raise

• Four in 10 Millennial owners expect to acquire or merge with another company

Q86. Which of the following do you, or your company, plan to do or are considering doing to grow the business within the next three years?
Attracting and keeping the right talent is the biggest challenge business owners face during the growth phase of their business, followed by managing cash flow and the need to keep pace with new technology and market trends.

One in five owners cite compliance with government regulations as their business challenge with nearly as many saying the cost of regulatory compliance is an issue.

<table>
<thead>
<tr>
<th>MOST CHALLENGING ASPECTS OF GROWING A BUSINESS</th>
<th>% WHO RANK AS THE NO. 1 CHALLENGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attracting talent</td>
<td>34%</td>
</tr>
<tr>
<td>Managing cash flow</td>
<td>26%</td>
</tr>
<tr>
<td>Keeping pace with technology /market trends</td>
<td>24%</td>
</tr>
<tr>
<td>Complying with government regulations</td>
<td>22%</td>
</tr>
<tr>
<td>Obtaining working capital</td>
<td>20%</td>
</tr>
<tr>
<td>Regulatory costs and compliance</td>
<td>20%</td>
</tr>
<tr>
<td>Scaling up operations</td>
<td>19%</td>
</tr>
<tr>
<td>Delegating responsibility</td>
<td>18%</td>
</tr>
<tr>
<td>Lack of business skills</td>
<td>10%</td>
</tr>
<tr>
<td>Lack of peer knowledge of support</td>
<td>10%</td>
</tr>
<tr>
<td>Meeting loan terms</td>
<td>9%</td>
</tr>
<tr>
<td>Managing taxes</td>
<td>8%</td>
</tr>
</tbody>
</table>
When business owners lie awake at night worrying about the business, small business owners (those with $1 million to $10 million in annual revenue) are most likely thinking about government regulations and whether they are fully compliant with all of them.

The owners of larger middle-market ($10M-$100M) and large corporate companies ($100M+) are more likely to be wondering about what’s going on with the economy, which direction it’s headed and what will drive it or possibly derail it.

Small business owners are notably more concerned about the impact of corporate tax rates on their business than larger companies.

### TOP TEN CONCERNS OF BUSINESS OWNERS

<table>
<thead>
<tr>
<th>Small Businesses</th>
<th>Middle-Market / Large Corporate Businesses</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td>Compliance with government regulations</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td>Actions by the Trump Administration</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td>Corporate tax rates</td>
</tr>
<tr>
<td><strong>4</strong></td>
<td>Recession</td>
</tr>
<tr>
<td><strong>5</strong></td>
<td>Economic uncertainty</td>
</tr>
<tr>
<td><strong>6</strong></td>
<td>Slow economic growth</td>
</tr>
<tr>
<td><strong>7</strong></td>
<td>Ability to attract and retain top talent</td>
</tr>
<tr>
<td><strong>8</strong></td>
<td>U.S. trade policies</td>
</tr>
<tr>
<td><strong>9</strong></td>
<td>External cyberattack</td>
</tr>
<tr>
<td><strong>10</strong></td>
<td>Internal data or information breach/theft</td>
</tr>
</tbody>
</table>

Q88. Which of the following are you most concerned about for your business?
- Business owners expect the impact of national policies will have both a positive and negative effect on their business.
- Corporate tax reform and repeal of Obamacare would positively affect the most businesses.
- Rising interest rates are expected to negatively affect five in 10 businesses while about one-quarter of businesses would see positive benefits.

### IMPACT OF NATIONAL POLICY ON BUSINESS
AMONG ALL CURRENT BUSINESS OWNERS

<table>
<thead>
<tr>
<th>Policy</th>
<th>Positive</th>
<th>No impact</th>
<th>Negative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corporate tax reform</td>
<td>60%</td>
<td>19%</td>
<td>20%</td>
</tr>
<tr>
<td>Repeal of Affordable Healthcare Act</td>
<td>50%</td>
<td>17%</td>
<td>30%</td>
</tr>
<tr>
<td>Increase in Social Security eligibility age</td>
<td>39%</td>
<td>37%</td>
<td>24%</td>
</tr>
<tr>
<td>Hire American workers first</td>
<td>37%</td>
<td>37%</td>
<td>25%</td>
</tr>
<tr>
<td>Paid family leave</td>
<td>34%</td>
<td>32%</td>
<td>33%</td>
</tr>
<tr>
<td>Climate change</td>
<td>31%</td>
<td>39%</td>
<td>26%</td>
</tr>
<tr>
<td>Rise in interest rates</td>
<td>30%</td>
<td>17%</td>
<td>52%</td>
</tr>
</tbody>
</table>

Q89. Please indicate whether you expect the following to have a positive, negative, or no impact on your business? (Working business owners and executives)
MOVING ON: HALF OF BUSINESS OWNERS PLAN TO EXIT THEIR BUSINESS IN THREE YEARS

• One-half (52%) of business owners overall and two-thirds of Millennial owners plan to exit their current business within the next three years

• Yet most – about seven in 10 – have not established a formal strategy

• Millennial owners are more likely than owners overall to want to sell or transfer ownership of their business to family members

% CONSIDERING AN EXIT OR OWNERSHIP CHANGE WITHIN THREE YEARS

<table>
<thead>
<tr>
<th>Category</th>
<th>All Current Owners</th>
<th>Millennial Owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Considering an exit or ownership change</td>
<td>52%</td>
<td>65%</td>
</tr>
</tbody>
</table>

% WHO HAVE/ DON’T HAVE A FORMAL EXIT STRATEGY

<table>
<thead>
<tr>
<th>Category</th>
<th>All Current Owners</th>
<th>Millennial Owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have a formal exit strategy</td>
<td>31%</td>
<td>30%</td>
</tr>
<tr>
<td>Don’t have a formal exit strategy</td>
<td>69%</td>
<td>70%</td>
</tr>
</tbody>
</table>

EXIT STRATEGIES BEING CONSIDERED

<table>
<thead>
<tr>
<th>Strategy</th>
<th>All Current Owners</th>
<th>Millennial Owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sell entire business to a buyer outside the family</td>
<td>25%</td>
<td>29%</td>
</tr>
<tr>
<td>Sell an ownership stake to outside buyer or investor</td>
<td>23%</td>
<td>28%</td>
</tr>
<tr>
<td>Transfer ownership to family member(s)</td>
<td>18%</td>
<td>30%</td>
</tr>
</tbody>
</table>

Q91. Which of the following actions, if any, do you plan to take or are considering taking over the next three years? (Business owners)

Q94. Which of the following do you have? [Formal exit strategy]
• While about four in 10 owners plan to retire and move on to the next stage of life beyond work in the next three years, one in three plans to remain active in their business.

• Millennial owners are more likely to start a new business or invest in one.

Q92. What do you plan to do after exiting your business?

### Plans After Exiting the Business

<table>
<thead>
<tr>
<th>Plan</th>
<th>All Current Owners</th>
<th>Millennial Owners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retire and quit working</td>
<td>39%</td>
<td>23%</td>
</tr>
<tr>
<td>Remain involved in former business in a governance or advisory capity</td>
<td>31%</td>
<td>35%</td>
</tr>
<tr>
<td>Start a new business</td>
<td>17%</td>
<td>27%</td>
</tr>
<tr>
<td>Become a partner or co-owner of another business</td>
<td>18%</td>
<td>18%</td>
</tr>
<tr>
<td>Invest in one or more other businesses</td>
<td>25%</td>
<td>36%</td>
</tr>
<tr>
<td>Volunteer time or skills</td>
<td>30%</td>
<td>20%</td>
</tr>
<tr>
<td>Teach</td>
<td>19%</td>
<td>25%</td>
</tr>
<tr>
<td>Something else</td>
<td>2%</td>
<td></td>
</tr>
</tbody>
</table>

*Note: Q92. What do you plan to do after exiting your business?*
MOVING ON: MOST AREN’T PREPARED TO RESPOND QUICKLY TO UNEXPECTED ADVERSE EVENTS

• In the event of unexpected adverse events that could substantially affect the value of the business, few business owners have plans in place to act quickly, whether it is a contingency plan, a crisis communications plan, a succession plan or financial plan.

• Most do not have rapid response plans in place to address an unexpected death, illness or disability of the owner or one or more partners, a decline in the cognitive health of the owner or a partner.

% WHO DON’T HAVE PROACTIVE OR RAPID RESPONSE PLANS IN PLACE

<table>
<thead>
<tr>
<th>Event</th>
<th>% Don’t Have Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decline in own mental or cognitive capacity</td>
<td>84%</td>
</tr>
<tr>
<td>Substantial labor or wage law suit</td>
<td>83%</td>
</tr>
<tr>
<td>Claim to ownership of business assets or income (divorce claim, heir dispute)</td>
<td>82%</td>
</tr>
<tr>
<td>Decline in mental or cognitive capacity of a co-owner or partner</td>
<td>81%</td>
</tr>
<tr>
<td>Loss of credit or access to capital</td>
<td>81%</td>
</tr>
<tr>
<td>Loss of business value from disruptive competitor or market event</td>
<td>76%</td>
</tr>
<tr>
<td>Sudden business downturn or loss of key account, client or deal</td>
<td>74%</td>
</tr>
<tr>
<td>Theft or breach of intellectual property</td>
<td>72%</td>
</tr>
<tr>
<td>Allegation of fraud, negligence or illegal action</td>
<td>70%</td>
</tr>
<tr>
<td>Unexpected death, illness or disability of owner or partner</td>
<td>70%</td>
</tr>
</tbody>
</table>

Q93. For which of the following does your company have a proactive or rapid response plan to handle each of the following if they were to occur? (Business owners)
MOVING ON: AT LEAST SEVEN IN 10 OWNERS HAVEN’T TAKEN STEPS TO PROTECT THEIR BUSINESS ASSETS OR PERSONAL WEALTH

• About half of married business owners say their ownership of the business assets are held in their name only, with about four in 10 who own the assets are jointly shared with their spouse.

• Most, however, have not taken important steps to protect their business assets or their personal assets from business liabilities.

<table>
<thead>
<tr>
<th>TITLE/OWNERSHIP OF BUSINESS ASSETS AMONG MARRIED BUSINESS OWNERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own name only 50%</td>
</tr>
<tr>
<td>Trust 11%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>% WHO DON’T HAVE PROTECTIONS FOR BUSINESS / PERSONAL INTERESTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Umbrella insurance policy to protect personal assets 68%</td>
</tr>
<tr>
<td>Life insurance trust 68%</td>
</tr>
<tr>
<td>Will Durable power of attorney 42%</td>
</tr>
<tr>
<td>Living will or advanced healthcare directive 52%</td>
</tr>
</tbody>
</table>

Q94. Which of the following do you have?
Q49. For each of the following, please indicate in whose name the following assets are listed (title of ownership or responsibility).
Q50. Which of the following legal documents have you established?
We asked retired business owners, what was the best career advice they would give, if they could, to their younger self just starting out. What they said provides valuable lessons learned to the next generation of entrepreneurs.

- The top advice “Take ownership of everything you do” validates the primary motivation for becoming a business owner, “To take control of one’s own destiny.”
- The second most frequently cited advice is to find a good mentor for each stage. Veteran owners who have faced different challenges over the lifecycle of a business know the journey can be full of twists and turns with peaks and valleys. To mentor and be mentored is a key to success.
- While money is not the primary motivation for owning a business, successful former owners learned that when work inspires and is something you are passionate about, it is a path to wealth and happiness.

**TOP CAREER ADVICE FROM RETIRED BUSINESS OWNERS**

<table>
<thead>
<tr>
<th></th>
<th>Advice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>“Take ownership of everything you do”</td>
</tr>
<tr>
<td>2</td>
<td>“Find a good mentor for each stage of your career”</td>
</tr>
<tr>
<td>3</td>
<td>“Be open to learning from people who have a different perspective”</td>
</tr>
<tr>
<td>4</td>
<td>“Work at something you are passionate about; happiness and money will follow”</td>
</tr>
<tr>
<td>5</td>
<td>“Never give up”</td>
</tr>
<tr>
<td>6</td>
<td>“Put family first”</td>
</tr>
<tr>
<td>7</td>
<td>“Balance family and work; don’t give up your career”</td>
</tr>
<tr>
<td>8</td>
<td>“Start your own business”</td>
</tr>
<tr>
<td>9</td>
<td>“It’s okay to fail”</td>
</tr>
<tr>
<td>10</td>
<td>“If you want something, don’t be afraid to ask for it.”</td>
</tr>
</tbody>
</table>

**Not shown:**
Six in 10 (61%) current business owners, compared to 37% of non business owners, feel it’s not possible to fairly balance the demands of work and family.
• Business owners feel strongly about wanting to make a positive difference in the world and tend to come from families where there is a strong tradition of philanthropy and giving back to society
• Nearly seven in 10 business owners compared to 43 percent of non-business owners have a strong tradition of giving back
• Business ownership, itself, is viewed by business owners as making a positive and meaningful difference in the world by creating jobs and economic opportunity for others
• Business owners are less likely to make financial charitable contributions compared to non-business owners, but are actively engaged in supporting nonprofit organizations and causes through their work, investments and service

WAYS OF GIVING BACK
BUSINESS OWNERS, COMPARED TO NON-BUSINESS OWNERS, ARE MORE/LESS LIKELY TO SAY:
MORE LIKELY:

CREATE JOBS AND OPPORTUNITIES FOR OTHERS
Business owners: 43%  Non-business owners: 7%

INVEST IN COMPANIES BASED ON POSITIVE IMPACT
Business owners: 31%  Non-business owners: 15%

MAKE FINANCIAL CHARITABLE DONATIONS
Business owners: 46%  Non-business owners: 78%

VOLUNTEER
Business owners: 45%  Non-business owners: 58%

AS LIKELY:

RAISE FUNDS FOR CHARITY
Business owners: 33%  Non-business owners: 30%

SERVE ON A NON-PROFIT BOARD
Business owners: 31%  Non-business owners: 25%

PROVIDE PRO BONO BUSINESS EXPERTISE TO NONPROFITS
Business owners: 24%  Non-business owners: 20%
• By far, business owners see the private sector, and businesses in particular, as most effective at creating economic opportunity and, in turn, a higher standard of living for more Americans.

• More than four in 10 think small businesses and start-ups are the most effective engine of economic opportunity.

• Fewer than 10 percent think government alone can be most effective at stimulating economic growth and opportunity.

• However, almost all (at least nine in 10) believe that policies that support business growth and investments will help drive growth in the U.S. economy.

• Nearly nine in 10 believe that greater collaboration and use of resources across the public, private and not-for-profit sectors would help drive economic growth.

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Q62 Which of the following do you believe is most effective at creating better economic opportunities and a higher standard of living for Americans?

- Business: 73%
- Individuals: 11%
- Government: 9%
- Non-profits: 7%

Q60 How effective or not do you think each of the following would be at stimulating growth of the U.S. economy?

- Comprehensive Tax Reform: 48% Effective, 49% Very Effective
- Increase entrepreneurism: 47% Effective, 48% Very Effective
- Invest in infrastructure: 40% Effective, 55% Very Effective
- Invest in new innovation: 49% Effective, 46% Very Effective
- Decrease business regulations: 40% Effective, 50% Very Effective
- Decrease business tax rate: 41% Effective, 49% Very Effective
- Public, private and not-for-profit collaboration: 52% Effective, 36% Very Effective
Approximately seven in 10 business owners support nonprofit organizations and causes by working for, on behalf of or serving on the board. Nearly one quarter of business owners are social entrepreneurs whose company mission is to provide solutions that address social or environmental issues. Nearly four in 10 business owners serve on three or more nonprofit boards, with more than one-quarter who serve on six or more boards. While serving on a board can help support a business owner’s professional development, the primary reasons for board participation is a deep personal commitment to the mission of the organization and desire to be actively involved in the community.

### % of Business Owners Who Actively Support Nonprofit Organizations and Causes

- Serve as a board member or trustee for a nonprofit organization: 31%
- Work on behalf of a charitable foundation or endowment: 25%
- Own a company that provides solutions to address social or environmental issues: 23%
- Work for a nonprofit organization: 18%
- Serve as board member/trustee for endowment or private foundation (not own): 11%
- Serve as a board or committee member for a local community group/school: 10%

### Number of Nonprofit Boards Currently Serving On

- 6 or more: 26%
- 3 to 5: 13%
- Two: 29%
- One: 8%
- None: 25%

### Reasons for Board Participation

- Deep personal commitment to the mission of the organization: 61%
- To be actively involved in the community: 53%
- Support professional development: 36%
APPENDIX

Respondent profiles
RESPONDENT PROFILE

GENDER

60% Male
40% Female

HOUSEHOLD WEALTH (investable assets)

- $5M-$10M: 35%
- $10M+: 9%
- $3M-$5M: 56%
- $5M-$10M: 35%

EMPLOYMENT STATUS

- Works full-time: 46%
- Retired: 43%
- Works part-time: 6%
- Homemaker: 3%

ANNUAL HOUSEHOLD INCOME

- Less than $200K: 33%
- $200K-$299K: 28%
- $300K-$449K: 15%
- $450K-$999K: 12%
- $1M-$2.9M: 7%
- $3M+: 6%

RELATIONSHIP STATUS

- Married or Living Together: 86%
- Remarried: 16%
- Previously divorced: 14%
- Previously widowed: 2%
- Domestic partner: 4%
- Not married: 14%

FAMILY

- Have children: 75%
- Oldest child under age 25: 29%
- Oldest child over age 25: 71%
- One or more stepchildren: 11%
GENERATION X

Family Background growing up:
- Wealthy/Upper middle class: 68%
- Middle class: 29%
- Poor: 3%
- Mother worked: 86%

Current Household/Family
- Married: 85%
- Divorced: 2%
- Have children: 78%
- Blended family (stepchildren): 4%
- Lives with parent or grandparent: 33%

Work and income
- Entrepreneur/business owner: 49%
- Two-income household: 90%
- Inherited family money: 78%
- HH income more than $1M: 30%

MILLENNIALS

Family Background growing up:
- Wealthy/Upper middle class: 42%
- Middle class: 48%
- Poor: 10%
- Mother worked: 74%

Current Household/Family
- Married: 84%
- Divorced: 11%
- Have children: 69%
- Blended family (stepchildren): 9%
- Lives with parent or grandparent: 14%

Work and income
- Entrepreneur/business owner: 44%
- Two-income household: 90%
- Inherited family money: 6%
- HH income more than $1M: 30%

BOOMERS

Family Background growing up:
- Wealthy/Upper middle class: 32%
- Middle class: 52%
- Poor: 16%
- Mother worked: 56%

Current Household/Family
- Married: 87%
- Divorced: 22%
- Have children: 66%
- Blended family (stepchildren): 8%
- Lives with parent or adult children: 8%

Work and income
- Entrepreneur/business owner: 21%
- Previous business owner: 25%
- Inherited family money: 56%
- HH income more than $1M: 6%

SILENT

Family Background growing up:
- Wealthy/Upper middle class: 25%
- Middle class: 50%
- Poor: 25%
- Mother worked: 48%

Current Household/Family
- Married: 84%
- Divorced: 21%
- Have children: 86%
- Blended family (stepchildren): 10%

Work and income
- Retired: 76%
- Previous business owner: 25%
- Entrepreneur/business owner: 10%
- Inherited family money: 56%
- HH income more than $1M: 6%
The 2017 *U.S. Trust Insights on Wealth and Worth*® survey is based on a nationwide survey of 808 high-net-worth and ultra-high-net-worth adults with at least $3 million in investable assets, not including the value of their primary residence.

U.S. Trust surveyed 248 business owner, including 190 current owners and 58 retired owners. All respondents own or owned businesses with annual revenues between $1M and greater than $100M.

U.S. Trust commissioned the independent research firm Phoenix Marketing International to conduct the survey and compile findings. The double-blind survey was administered online over a six-week period, beginning in January and completed in February 2017. Quotas were established by age, investable asset size and for business owners to ensure sufficient representation of groups of interest. The final sample was weighted to the true representation of high-net-worth households by age, asset level and business ownership and are not representative of U.S. Trust clients.

Asset information was self-reported by the respondent. Verification for respondent qualification occurred at the panel company, using algorithms in place to ensure consistency of information provided, and was confirmed with questions from the survey itself. All data have been tested for statistical significance at the 95% confidence level.